# Multidisciplinary team members views about MDT working:

# Results from a survey commissioned by the National Cancer Action Team

# Open question responses: Other Doctors (Physicians, GPs etc)

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#### Introduction

This report provides the responses given by **other doctors (physicians, GPs etc)** to the open questions within an on-line survey commissioned by the National Cancer Action Team and undertaken by Business Boffins Ltd. The survey aimed to assess multidisciplinary team (MDT) members' perceptions regarding: what parameters are essential for an effective MDT, how best to measure MDT effectiveness, and what support or tools MDTs may need to become or remain effective.

For full details regarding the methods and procedure of the survey, please see the final report issued in October 2009: http://www.ncin.org.uk/mdt

#### **Open questions**

In total, the survey contained 21 free-text (open) questions covering the following aspects of MDT working (question shown in italics):

#### 1. Domains that are important for effective MDT working

What do you think constitutes an effective MDT?

- The Team
  - o Leadership
    - What qualities make a good MDT chair/leader?
    - What types of training do MDT leaders require?
  - Teamworking
    - What makes an MDT work well together?
- Infrastructure for meetings
  - o Physical environment of the meeting venue
    - What is the key physical barrier to an MDT working effectively?
  - Technology (availability and use)
    - What impact (positive or negative) does teleconferencing/video-conferencing have on an MDT meeting?
    - What additional technology do you think could enhance MDT effectiveness?
- Meeting organisation and logistics
  - Preparation for MDT meetings
    - What preparation needs to take place in advance for the MDT meeting to run effectively?
  - Organisation/administration during MDT meetings
    - What makes an MDT meeting run effectively?
- Clinical decision-making
  - Case management and clinical decision-making process
    - What model of decision-making could be used for patients with recurrence/advanced disease if these patients are not discussed at an MDT?
    - What are the main reasons for MDT treatment recommendations not being implemented?
    - How can we best ensure that all new cancer cases are referred to an MDT?
    - How should disagreements/split-decisions over treatment recommendations be recorded?
  - Patient-centred care/coordination of service
    - Who is the best person to represent the patient's view at an MDT meeting?

• Who should be responsible for communicating the treatment recommendations to the patient?

#### 2. Measuring MDT effectiveness/performance

• What other measures could be used to evaluate MDT performance?

#### 3. Supporting MDTs to work effectively

- What one thing would you change to make your MDT more effective?
- What would help you to improve your personal contribution to the MDT?
- What other types of training or tools would you find useful as an individual or team to support effective MDT working?
- Please provide details of training courses or tools you are aware of that support MDT development.

#### 4. Final comments

 Please insert any final comments or observations on the characteristics or indicators of high-performing MDTs and appropriate measures of performance.

The responses to each question have been compiled into reports according to each discipline, as follows:

Professional Group	Discipline	Total number of respondents to survey
Doctors	Surgeons	325
	Radiologists	127
	Histo/cytopathologists	126
	Oncologists (clinical and medical)	164
	Haematologists	98
	Palliative care specialists	65
	Other doctors (e.g. physicians, GP)	188
Nurses	Clinical nurse specialists and other nurses (e.g. nurse consultants, matrons, ward nurses etc)	532
Allied Health Professionals	Allied Health Professionals	85
MDT coordinators	MDT coordinators	302
Other (admin/clerical and managerial)	Other (admin/clerical and managerial)	42
Total number of MDT me	embers who responded to the survey	2054

#### Method

- The total number of respondents from each discipline is shown in the table above.
- The number of respondents who responded to each question is provided at the start of each question.
- All written responses are presented in an unedited form, exactly as given by respondents (including any typographic errors, spelling mistakes, use of capitalisation etc). Exceptions to this are:

- a. Where respondents did not provide an answer to a question but instead used a symbol (e.g. /) to indicate that they wanted to miss out the question. Such responses have not been included.
- b. Where respondents used free-text questions to simply refer to the previous (multiple choice) question (e.g. 'see above' or 'as above'). Such responses are removed due to the lack of context provided by including these in this report but a total count of such responses is provided in the summary at the start of each question.
- c. Where respondents have named an organisation or Trust or potentially identified themselves. Their responses have been anonymised.
- d. Where respondents used potentially offensive language. Any such words have been replaced with xxxx.
- e. If respondents have given comments that are not relevant to the question. Such comments have been removed from the response.

Responses to 3 of the open questions have been fully analysed to-date and results are provided in the final report issued in October 2009. These are:

- What do you think constitutes an effective MDT?
- What qualities make a good MDT chair/leader?
- What one thing would you change to make your MDT more effective?

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#### Domains that are important for effective MDT functioning

#### What do you think constitutes an effective MDT?

- 1. Well structured, organised, well attended, and properly chaired, using well designed IT links.
- 2. well organised, well prepared staff who are willing to challenge and be challenged
- 3. WELL ORGANISED, WELL DOCUMENTED, RELEVANT PEOPLE PRESENT
- 4. Well coordinated speedy actions
- 5. well co-ordinated ie a list given to the pathologist in time for them to review cases, at least brief history known and a core multi-disiciplinary group present to discuss cases. Co-ordinator to ensure appropriate follow-up of patient and decision making. Documentation of different opinions and feedback of what subsequently happens to learn and improve practice
- 6. We have had 9 different MDT co-ordinators so far!!!! One that sticks with it would be a start!!
- 7. We have an MDT co-ordinator who should do the data collection as well but they refuse to do it (becasue they are not clinically trained ? not much use therefore)
- 8. True participation of various members involved. Timely and effective communication of MDT decision to clinician in charge of patient's care. Accurate and comprehensive data collection.
- 9. True multi-disciplinary discussion
- 10. Treatment planning Communication Feedback
- 11. Timely start, list of patients to be discused, presence of all core members, good discussion and a workable conclusion
- 12. time and good communication
- 13. The MDT contributes to an optimal patient experience and outcome
- 14. the core members should include the relevant doctors who diagnose and treat the cancers incl. physicians, surgeons, oncologists. It should also have the MDT coordinator present and CNS' if possible. If a video-link is necessary this needs to be of good qaulity.
- 15. The combination of a complete data set, the right people and an effective chair
- 16. teamwork and good coordination
- 17. team working
- 18. Team work, meticulous record keeping and communication
- 19. team work
- 20. sufficient time within job plan
- 21. Starting on time Fully functionning equipment Responsible clinician attending and presenting patient data
- 22. Stabe, efficient and effective MDT coordinator Good attendance Good facilities
- 23. Small team discussing the more complex patients.
- 24. Small group, well defined roles, good communication between members and good personal links with members of other MDT's
- 25. Skilled and cooperative colleagues. Good support including electronic systems and someone committed to ensuring accuracy and completeness of data
- 26. Safe, coordinated and efficient patient care
- 27. Right patients discussed at right time. All relevant information available all necessary disciplines represented. Needs effective admin to ensure patients do not slip through the net and are managed through their pathway rapidly.
- 28. Respected and knowledgable chair person Efficient MDT coordonator Good IT support
- 29. reproducible decision-making with clarity and effective communication between members

- 30. Regular meetings, good communication with clinicians, easy to access and captures all cases painlessly
- 31. Regular meetings that are attended by the same core members most of the time. Advanced preparation of list of patients in order that radiology, histopathology can have a chance to review slides etc prior to meeting. Good radiology images and support. Close links to oncology and surgery. Presence of Lung CNSt and pallitive care. Good documentation of plans. Clear documentation of responsible person to action plans. Regular audit to ensure continual standards and improvement
- 32. Regular meeting of all specialists required for the optimal management of the condition
- 33. regular attendees using constructively critical knowledgeable approach
- 34. REGULAR ATTENDANCE OF ALL CORE MEMBERS WITH ADEQUATE INFORMATION.
- 35. Regular attendance by all modalities. Sufficient (protected) time for MDT and its preparation
- 36. An effective MDT is one that serves the needs of the patients, not the members or writers of guidelines for them!!
- 37. punctuality, familiarity with patients, core knopwledge, up to date reading
- 38. Properly staffed, sessions in all attendees job plans, up to date facilities i.e min 3 PCs, PACS projector, mmin 2 screens to read reports, seating and air conditioning, coffe machine, admin and sec support
- 39. Presence of core members and adequate admin support
- 40. Presence of all relevant professionals, good atmosphere to discuss cases and enough time to complete discussion. Even handling of all cases
- 41. prepared and clear case presentation clinical expertise respect across specialities good working relationships ability to deliver MDM recomendations feedback on decisions / cases
- 42. Patient as virtual chair Patient inclusion in goal setting Explicit use of care pathway
- 43. Optimum size of no more than 4/5 core members, multidisciplinary. When group is too big, hard to get a decision. But has flexibity to approach expert who is not core member for very specialist cases
- 44. Open/helpful discussion with the provision of appropriate results/data regarding each patient and culminating in the optimal treatment plan for that patient taking into account all aspects of care.
- 45. one with members present, adequate information, and decisions made in a timely manner
- 46. One which enables discussions of complex patients
- 47. One where the lead physician is present who knows the patient to present the clinical case. One where all the notes, imaging and pathology, and lung function are to hand One where decisions are not binding, but dependent on a knowledge of the patient, their physical, mental and social situation, and which can be communicated to the patient via the lead clinician for that patient. One in which all the lead players are present (physician, surgeon, radiologist, pathologist, radiotherapist and oncologist, plus cancer nurse. One in which the patient is paramount.
- 48. One where all relevant specialists are always represented and all histopathology data provided in a timely fashion. One where clinically relevant targets take precedence over arbitary clerical ones
- 49. One that has meetings that inform me on the effectiveness of my practice. I do not want to attend meetings to be told the obvious. It must make effective use of time.
- 50. One that focuses on difficult cases and doesnt just tick boxes and wastee time on simple cases
- 51. One that can make dicisions but as we are the shared care center we talk about socail and local difficultes we need more impute from the Oncology centre to make us feel its not a waste of our time
- 52. Must be multi-disciplinary Be inclusive of all team members Meet regularly Record decisions Be part of patient journey

- 53. Multi-disciplinary; should not be dominated by one person; radiology and pathology input is essential.
- 54. Motivation and commitment of all involved individuals
- 55. Most of all, effective chairing. Infrastructural posts data co-ordinators etc also equally vital
- 56. members from relevant clinical/other groups. effective chair
- 57. members from different disciplines good time keeping / focus opportunity for different members to engage clear outcomes / decision making for patients
- 58. Meets needs of local team as well as the population, is efficient and well organised with prompt feed back
- 59. mdt coordinator, physician, surgeon, histopathologist, oncologist, junior staff, lung cancer specialist nurse
- 60. looking at histology and discussing future management
- 61. Leadership,preparation,organisation, team working, rapid availability of information (CT, Histology etc.) to act on, technology
- 62. Leadership Facilities Good working relationships
- 63. Lead role, feedback from all parties, clear and common objetives, network pathways, quality measures
- 64. Knowledgeable professionals supported by adequate admin
- 65. in my setting to have medical, nursing, pharmacy, psychology and social care representatives. we have approval for an MDT co-ordinator but until appointed the minutes are taken by myself and other co-ordinator roles picked up by myself or the CNS or my medical secretary.
- 66. I really don't know
- 67. Highly skilled clinicians. Excellent communication. Excellent infrastructure for viewing histology and imaging. MDT co-ordinator. Excellent chairmanship to make best use of limited time available. Sound data collection for ongioing audit.
- 68. having the full compliment of staff, each of whom can do their part properly. In some cases, the hospital have not invested in this
- 69. having all memebers attend. This is often difficult to achieve.
- 70. haematologists caring for patients, radiology representation, histopathology, radiation oncology, clinical nurse specialists and trial co-ordinators.
- 71. Good working relationships. Not overly narrow in view eg not just interestd in surgery or oncology.
- 72. Good teamwork. An effective lead and the correct make-up of personnel.
- 73. good team work and liason between pathologists, surgeons and dermatologists
- 74. good relationships efficient co-ordination reliable representation of main disciplines
- 75. Good organisation and coordination. Good decision making systems
- 76. Good organisation and communication
- 77. good organisation & understanding of role
- 78. Good leadership, good communication, committed professionals, good organisation
- 79. good leadership
- 80. good doctors, adequate time and admin support
- 81. good cordinator access to all data experts able to attend
- 82. Good Coordinator. Good chairperson
- 83. good coordinator unfettered access to histology
- 84. good communications, clear roles and responsibilities, with everybody agreeing to do waht is good for the patient
- 85. Good communication, organisation and clinical skills with people taking appropriate responsibility
- 86. good communication, full engagement of all included hospitals, leadership from the network
- 87. Good communication to facilitate open discussion about individual patients. The support systems to enable this to occur are key.
- 88. Good communication between the members. Fully operational X-ray systems and a committed, interested and efficient team.

- 89. Good communication
- 90. Good co-oridnator and mutual respect
- 91. GOOD CHAIR GOOD CLERICAL/AUDIT SUPPORT GOOD AGREED PROTOCOLS GOOD RELATONS WITH MANAGEMENT GOOD WORK ETHIC COMMINICATION
- 92. Good audit trails so not data lost, and all decisions followed up to ensure have occurred. Care pathways/prootocols to work from. Where we are dealing with tunours we can't treat locally, a clear shared care protocol with th etreatment ccentre (we don't have this at present)
- 93. Good attendance from everyone. A fundamental belief from everyone that it is a worthwhile exercise. Adequate IT facilities.
- 94. fully staffed, regular meetings effective group dynamics, good organiser
- 95. full team
- 96. Full core membership. dedicated time in job plans. good working relationships. An effective coordinator and chair.
- 97. Excellent quality information about patients in will equal a good discussion and therefore correct decision on the patients management. Documentation standards with electronic records and recall. Properly resourced data collection or recogition in job plan.
- 98. Everybody has to be there Everybody has to have opportunity to contribute
- 99. Environment which enables all members to feel they can contribute effectively to the discussion. This requires the right place, the right people and time.
- 100. Enthusiastic members
- 101. ensuring that the appropriate parties are all adequately represented
- 102. Ensuring appropriate patients are discussed. Having a chairperson. Keeping the discussion focussed and relavant. Ensuring the relevant core members eg radiologists have time beforehand to assess radiology to have an informed discussion.
- efficient organisation; reliably functioning IT systems; availability of results & expertise
- 104. Efficiency. Too many simple cases discussed including the majority who have simple management plans
- 105. effective decision making with record of decisions and facility for audit
- 106. Effective communication
- 107. core membership needs to include clinicians with the appropriate clinical knowledge with good working relationship and enough time to discuss cases.
- 108. complete patient information complete representation by all treatment/patient service groups
- 109. communication between all stake holders, accurate reports of descisions delivered in timely fashion
- 110. communicating team willing to work together
- 111. collecting and recording all the data discussed with outcomes printed into notes
- 112. Clinician leading with elimination of all non-cancer csae discussions from the meeting
- 113. Clearly designated time slot in Job Plan + adequet Radiology display + pathology facilities--requires efficient IT services on site .Requires good data collector and coordinator.Good communication with feeding tertiary centre.
- 114. Clear referal pathway TWG support in bringing small hospitals on board Protocols AUdit with good data
- 115. Clear lines of communication, easy access to MDT to expedite cases if clinical need
- clear decision making and discussing patients only with relevant clinical data available
- 117. Clear decision-making by the team with an identified team leader. Input from all relevant disciplins within team
- 118. Clear and relevant information available and clearly recorded outcomes.

  Adequate time to discuss cases. Attendance by clinician, radiologist, surgeon, pathologist and oncologist.
- 119. claer definition of reponsibilites for data collection coordibnation and

- communication of patient details and planned outcomes
- 120. Broad spread of professionals but clear co-ordination of meetings
- 121. Bringing together of different helping agencies, and focusing on childs/patients needs
- 122. available resources including, coordinator, telecommunication and protedted time for contributing staff.
- 123. Attndance by all specilists involved in the investigation and treatment of patients with that type of cancer. Meetings are not effective and beneficial if not all the treatment modalities are represented.
- 124. Attendace by medical professionals involved in the care of skin cancers (skin MDT)
- 125. an organize system to discuss cancer cases and take decisions.
- 126. An organised MDT co-ordinator with enough time to complete the tasksof preparation and data collection. A suitable room Time for staff to attend rather than sandwiched between other things. Technology and time to record the MDT outcome and inform relevant people in a timely fashion. It would be ideal if we could email the GP
- 127. An efficient meeting that tracks the patients journey, minimises the need for unnecessary referral letters between members of the MDT, has information available to make effective decisions at the time and co-ordinates investigations, treatment and OPDs to reduce patient attendances.
- 128. An effective clinical Lead who will take into account the views of all the members without bullying and intimidation
- 129. All required personnel in post, good facilities, good communication and managerial support.
- 130. all relevant specialities/ disciplines attending. Good organisation and communication
- 131. all patietns reviewed, action plan formulated, information disseminated to correct people
- 132. All members should contribute and core members should attend except on when on leave.meeting should be well structures and supported.Patient should remain paramount and all decisions should be agreed by majority if not all members of team and need to be appropriate to the indivdual patients needs.
- 133. all involved in care and treatment able to attend on a regular basis. All specialities involved, radiology medical and clinical oncology pathology all of the nursing team administrative and AHP where needed
- 134. All core members being present Careful screening of appropriate cases for discussion
- 135. all being there!
- 136. Adequately resourced, good professional relationships, good data collection
- 137. adequately represented by various specialities,i.e.respiratory physician,oncologist,radiologist,pathologist,thoracic surgeon ,respiratory lung cancer nurse specialist,palliative care nurse and MDT co-ordinator.Constituents of MDT should be able to air their views and a consensus decision regarding best management arrived at
- 138. adequate information to make an appropriate decision
- 139. Able stewardship.
- 140. abilty to gather pathogy data rapdly and have coordator to organise pre and post discussion matters
- 141. ability to make decisions
- 142. Ability to discuss freely in an uninhibited way. For lung MDTs in ur network, there is no specfic funding for data collection etc and this is done by the cancer nurse specialists not the best use of their time.
- 143. A range of clinical and pathological specialties, with the support services to back it up. For my own specialty, this means chest physician, radiologist, (cyto)pathologist, surgeon, oncologist, specialist nurse, co-ordinator and data collector. Psychologists/palliative care/social worker less important.
- 144. A meeting of specialists, both diagnostic and clinical, in which a patients case can be discussed in order to make treatment recommendations that can be put

- to the patient. The MDT should offer advice on the patients care at all stages of their disease and should have access to sufficent expert opinion and facilities to make this possible.
- 145. A meeting of an expert team who discuss individual cases and recommend management plans based on the discusion of good quality evidence and the patient's wishes.
- 146. A meeting in which staff with a specialist interest in, and knowledge of, their tumour site gather to discuss the relevant investigations and pathology and to plan management. A holistic approach tp care is needed and so the patients wishes and concerns should be known. Data should be recorded, ideally electronically if time allows. We discuss over 50 patients in 2 hours (between clinics) ands so it is proving difficult to do anything beyond paper recording and later transfering data to computer. Information should go to the GP directly from the meeting.
- 147. A group of clinicians and pathologists who can discuss cases where management is in doubt. A group that can set and measure standards of care
- 148. A format whereby any treatment decision made is directly relevant to the patient. All too often discussions tend to be idealistic rather than holistic!
- 149. A complete group of core medical professionals, with specialist nursing support and effective case selection and data collection.

#### The team

#### What qualities make a good MDT chair/leader?

66 'other' doctors responded to this question. 1 'other' doctor responded 'as above', referring to Q35.

- 1. who commands respect, leads by example
- Time management, engagement of all members, to sumarise at the end of discussion
- 3. Time keeping. Good communication with all members. regular project meetings with core members to discuss issues within the unit's MDT.
- 4. Speaks clearly, involves all, ensures summary and keeps discussion moving to ensure timeliness
- 5. Someone who listens and organises well
- 6. someone who has the time to do it; and puts clinical information gathering and thoguht before ridiculous cancer time targets
- 7. someone who ensures full, meaningful contribution from the whole team, who makes sure the coordinator is documenting events accurately, who runs the meeting in a timely fashion and ensures decisions are reached and recorded accurately
- 8. Respect from all member clinicians; excellent communication skills, good committee/meeting management skills.
- 9. The contributions of all MDT members cannot be of equal weight. Knowledge and experience vary between members. The authority given to a member's contribution must reflect this.
- 10. Presence throughout the meeting, ability to keep a steady momentum and reduce time wasting.
- 11. Personality!
- 12. People management skills, organisation and specialist knowledge of the relevant condition
- 13. Organisation. leadership. Good listener, good at bringing meeting to order when it starts to drift.
- 14. Organisation
- 15. Listens to and encourages input from all MDT m,embers. makes a decsion where consensus is lacking. Happy to take advise. Works closely with co-

- ordinator.
- 16. Leadership, punctuality, clarity of thought with good immediate planning skills, persistence, vision for the future
- 17. LEADERSHIP AND FLEXIBILITY
- 18. knowledge, not to try and use position to dictate their opinion on management and ability to consider other peoples views. ability to keep agenda moving forward and to manage disagreement between colleagues
- 19. Knowledge of their subject, good communication, patience and clarity of thought and presentation
- 20. KNOWLEDGE AND RESPECT
- 21. knowledge and respect
- 22. knowledge
- 23. Keeping to structured discussion & time
- 24. I think all of the things you have listed [in Q35] are important
- 25. humour
- 26. help team members make decisions and keep the meeting moving along at a timely pace
- 27. he/she should respect all opinions. he/she should be in a position to arbitrate any disagreements so must be a senior clinician. no bullying
- 28. good rapor reputation among the different specialities present at an MDT. Ability to steer meeting efficiently and timely through the cases. Identify, discuss with the core MDT and action decisions about MDT practice, policy & governance
- good organisation, able to listen, allow and acknowledge all contributions and summarise outcome
- 30. good leadership and communication skills
- good leader with patients best interests as main focus, not a trial recruiting zealot
- 32. good communicator / facilitator
- 33. good communication skills/good time management skills/Familiarty with potential treatment modalities used for MDT patients
- 34. Good communication skills
- 35. good communication
- 36. For contunuity, it is best that the same person chairs the MDT. However, the lead role should rotate among the core members.
- 37. focus
- 38. expertise in the field and good organisation skill
- 39. Experienced clinicain with good communication skills
- 40. EXPERIENCE, KNOWLEDGE, GOOD WORKING RELATIONSHIPS WITH ALL DISCIPLINES, ORGANISATION, UNDERSTANDING OF PRIMARY AND TERTIARY CARE
- 41. Experience, emotional intelligence, integrity and consistency
- 42. Experience in leading a clinical 'firm' as well as a good reputation with colleagues. Some degree of seniority is essential as clinical experience is vitally important
- 43. Excellent knowlage of the field and good communication
- 44. Ensuring all disciplines have air time, ensuring a conclusion is come to, keeping the meeting focused
- 45. Don't know
- 46. decisive and inclusive
- 47. Credibility Fairness Ability to include everyone
- 48. coordinate the activity, summarize at the end
- 49. control ability to get and allow all members to contribute organisational ability
- 50. Communication
- 51. commitment, respect of members, knowledge of the disease, punctuality
- 52. co-operation amongst team
- 53. clear, able to help sumarise a clinical discussion and draw it to a conclusion, clearly communicate that, also be able to manage disent for decisions

- 54. Clear communication, respect of other members, efficient and organised, passion for patient care
- 55. Clarity, focus and mutual respect for others
- 56. being able to listen as well as speak
- 57. Authority
- 58. Approachable, good listener, will allow others to talk as well, knowledge of current treatments and their efficacy.
- 59. An underlying enthusiasm for the whole MDT process. An ability to clearly summarise discussions which have taken place. Good timekeeping. Letting everyone who wants to speak be heard whilst not allowing them to ramble.
- 60. An efficient, knowledgeable person who listens to others and values holistic care.
- 61. Able to keep to time and control the process
- 62. able to hold the respect of all members
- 63. Able to control the pace of the meeting and ensure all opinions articulated
- 64. Ability to multi-task. Good level of knowledge and ability to create good atmosphere
- 65. Ability to allow all team members to contribute appropriately to decision making
- 66. Ability to reach a clear decision based on information presented

#### What types of training do MDT leaders require?

- 1. Training does not help this ability
- 2. Time management, engagement of all members, to sumarise at the end of discussion
- 3. They should do this throughout their working lives
- 4. therew should be training but I am not aware there is such a thing.
- 5. The MDT Leaders should be of sufficient standing whereby they demonstarte good communication and and leadership. Training should not be required.
- 6. team managment, leadership, communication
- 7. Skills on managing teams and specific updates on their field of cancer care
- 8. skills of chairmanship, teamwork and leadership
- 9. Should not need it
- 10. sharing of experience with other leaders
- 11. practicalites of technology used, techniques of maintaining focus and communication within the demands of the reauired otucomes for any given MDT
- 12. Perhaps a cancer module of current treatments for their cancers would be useful and a list of clinical trials available.
- 13. part of core skills no training needed
- 14. nothing extra over medical school and specialist training
- 15. not sure
- 16. None. I am MDT lead and recieived no training but learnt by experience.
- 17. None!
- 18. none whatsoever
- 19. none specifically
- 20. None specifically all senior doctors of some standing are used to leading teams so it should always be a clinician
- 21. None really needed unless individual is keen.
- 22. None if the above are extant
- 23. None
- 24. none
- 25. Needs to know basic oncology/chemoradiotheRAPY
- 26. meeting and time management skills
- 27. leadership, and meeting mangement skils, conflict resolution is also helpful

- 28. Leadership training
- 29. leadership skills if they don't have them
- 30. leadership development programs may be useful
- 31. Leadership course
- 32. leadership and time management
- 33. leadership and negotaiation skills
- 34. IT, chairing meeting skills
- 35. in leadership and time keeping
- 36. I see the appearance of more "Middlemen" making a fast buck with a new course compulsory for all
- 37. I've been one for 10 years; I think the best form of training is to see a properly functioning MDM do its stuff. Perhaps some mentoring?
- 38. Effective leadership and communication skills
- 39. Don't know this either. I don't know if MDTs are effective
- 40. DON'T KNOW
- 41. Don't know
- 42. don't know
- 43. Conflict managment and resolution, negotiating skills, IT skills
- 44. communication/leadeership
- 45. COMMUNICATION, PRACTICALITIES OF RUNNING THE LOCAL MDT/M, ACCESS AND TRAINING TO CLERICAL AND AUDIT SUPPORT TO ENSURE EFFICIENCY, ESTABLISH FIRM CONTROL
- 46. communication skills, time management, apprenticeship with an MDT lead and supervision when they first start
- 47. Communication skills training
- 48. communication and conflict resolution time managment
- 49. communication
- 50. clinical pathway
- 51. Bone specific
- 52. As per individual needs.
- 53. Any would be good!
- 54. agenda management, people management
- 55. 1) to be an expert in the disease 2) good diplomats

#### What makes an MDT work well together?

- understanding of each others role, trust between members, ability of all members to listen to others
- 2. time clear objectives to EBM
- 3. those present have a clinical opinion that is respected
- 4. The team members need mutual respect and (at least) tolerance liking would be even better
- 5. Team with best interests of patient at centre. Good preparation so that time is not wasted. Members attending on time
- 6. show respect for others opinion
- 7. sharing a common goal and remembering that the goal is patient care
- 8. Shared purpose, good technology. Food provided if over lunchtime.
- 9. Shared goals, agreed pathways
- 10. shared goals
- 11. Shared aims and views
- 12. Respect for each other and the contributions that are made.
- 13. Respect for each individual's opinion
- 14. respect for all opinions

- 15. respect for all members of the team
- 16. Respect for all members of the MDT
- 17. Respect and cooperation
- 18. PROTOCOLS, SHARED GOAL, PROFESSIONALISM
- 19. professionalism
- 20. people who can laugh together rather than at each other
- people who all have the same goals who are committed to the MDT and can communicate well
- 22. particiaants willing to listen as well as talk
- 23. Mututal respect for professional skills of all members
- 24. Mutual trust and respect
- 25. Mutual respect, shared objectives, commitment.
- 26. Mutual respect, shared goals
- 27. Mutual respect and professionalism
- 28. mutual respect and competence
- 29. Medium sized team, no interpersonal problems, equal effort by each team member in preparation for the MDT.
- 30. knowledge
- 31. Involvement of all parties concerned
- 32. If everybody feels they can contribute
- 33. if each member is appreciated and there are no personality clashes
- 34. I've no idea
- 35. Humour, respect
- 36. good understanding and respect for each others role and mutual support
- 37. good team relationship
- 38. Good management
- 39. Good interpersonal relationships
- 40. Good interpersonal relationship, mutual respect, refreshments.
- 41. Good communication with all members and interested parties including patients and GP's.
- 42. Good communication and shared goals.
- 43. good communication
- 44. good commnication ability to listen
- 45. good chairman
- 46. FRIENDLY
- 47. Everyone is respected Communication is good
- 48. Effective leadership
- 49. dk
- 50. Communication, good leadership, clear objetives
- 51. common interest
- 52. Common goals and aims
- 53. Common goal to care for patients with patient autonomy as the prime aim
- 54. common aims
- 55. committed individuals, team identity, protected time, admin back-up
- Clear goals for the team Mutual respect Members keeping themselves up to date with clinical knowledge, guidelines and recommended management of various cancers
- 57. Already commented on
- 58. All core members have the same objective. When all members are benefiting from attending regular MDT eg colleague support, educational, optimum patient
- 59. aim to work for the patients benefit
- 60. acknowledgement of others skills / good communication / negotiation and compromise
- 61. A sense of common purpose
- 62. A common aim, good communication and good leadership.

#### Infrastructure for meetings

#### What is the key physical barrier to an MDT working effectively?

- 1. Wrong information being fed into the MDT
- 2. working of prjector, microscopy etc
- 3. we have a telemedicine link so are not in the same room, this definitely makes personal interaction difficult
- 4. We are meant to discuss all BCCs this is not really useful allocation of time we should discuss only incomplete or recurrent disease
- 5. video links taht do not work properly, poor quality hisltogy projection
- 6. Unreliable technology and unavailable information
- 7. Uncooperative members and lack of patient data.
- 8. time, IT and money
- 9. time
- 10. The video-link between siters: audio in particular is poor and this severely limits communication.
- 11. Tele linking image clarity
- 12. Technology placement and effectivness
- 13. technology failure
- 14. Technical problems
- 15. Sufficient staff to manage the work load of patients needing diagnosis and treatment
- 16. starting on time!
- 17. space
- 18. Small screens, suboptimal projection equipment, poor training
- 19. room too small, no visible diagnostics, no access to IT facilities
- 20. retrieval of diagnostic material
- 21. Relationships between senior clinicians
- 22. Radiology availability and function
- 23. pressure from management not recognise it as DCC activity and sell short preparation and meeting time
- 24. Post sound/picture quality in the electronic trans hospital network
- 25. Poor view of the screens
- 26. poor videoconferencing links
- 27. poor technology for key diagnosics
- 28. Poor sound and picture quality in AV linked MDTs
- 29. poor sound and cant see the scans
- 30. poor seating arrangements...unable to view visual aids/histology/climincal pictures
- 31. Poor quality sound and video links between sites
- poor IT
- 33. Poor information on the patients to be discussed
- 34. poor acoustics
- 35. people not being there without a substitute
- 36. people being unable to hear all that is being said
- 37. optimum group size, effective IT, attended by all core members to facilitate useful discussion
- 38. notes not available
- 39. Not enough space/poor infrastructure; poor projection facilities.
- 40. not enough space for everyone to sit
- 41. not enough seats

- 42. NOT BEING ABLE TO SEE THE IMAGES ROOM TOO SMALL SEATING PLAN LACK OF WORKSURFACES FOR THE RELEVANT PEOPLE
- 43. not being able to see the diagnostics , hear the presentation or having No IT working
- 44. Not being able to see or hear one another.
- 45. Not being able to see one another or the screens
- 46. not being able to see everybody, also too many peole stops good interaction between the core members
- 47. Nosie or queit voices
- 48. none
- 49. Non avaiablity of results and non-attendence of core members.
- 50. no room, inability to view histology
- 51. No experience of videoconferencing but suspect it is not as good as "real life"!
- 52. no discussion room available
- 53. My answer is partly relevant to video conferencing.
- 54. Members unable to see each other well
- 55. late arrivals -sitting at the back and not being heard
- 56. lack of time and general managerial disinterest
- 57. Lack of space
- 58. lack of patients clinical and social details
- 59. Lack of audio-visual equipment and poor preparation
- 60. Key people not attending Teleconference facility not working
- 61. Key members not present, pathology/imaging not available.
- 62. IT not working
- 63. Interpersonal rivalries
- 64. insufficient information on each case
- 65. Incomplete availability of data
- 66. inappropriately small size of room
- 67. Inability to see the screens
- 68. inability to see the scans
- 69. Inability to see radiology and too little space
- 70. inability to see or hear other members
- 71. improper location
- 72. if the room is too large and members cannot hear each other. Video-link that is not working properly
- 73. If sound and picture quality on a videolinked meeting is not good enough
- 74. Having X-rays to review system doesn't always work, making optimal decision making impossible
- 75. having a variety of times so that there is choice to when we can attend. if it is always on the same day of the week it can exclude some every time. Need some daytime and evening meetings
- 76. Good multiconferencing facilities essential, Clinical TIME
- 77. Geography, personalities,
- 78. Functionning (lack of) technology
- 79. Failure to access or open up to date proformas if there are hardware/software problems.
- 80. failure of telecoms
- 81. Failure of key members to attend or poor personal relationships
- 82. Failure of imaging, absent core members. Hungry team members, doctors running late for clinics and operating lists.
- 83. Failing teleconference equipment
- 84. equipment that fails to work or PACS sysems which keep crashing
- 85. Effective visualisation.
- 86. Dont understand the question
- 87. DON'T KNOW
- 88. Don't know

- 89. Core members not being present at start of meeting
- 90. clinicians non atttendance due to other work committments
- 91. clinicians needing to travel from different hospitals to get to MDT meeting results in time wasted in travelling and sometimes in members turning up late
- 92. clear timetable for its duration
- 93. bright light
- 94. Boredom
- 95. Being unable to access results
- 96. Being able to get there as we work across site
- 97. Availability of room with appropriate technological support eg imaging
- 98. attendence
- 99. adequate space
- 100. Access to information
- 101. Absence of key members of the group.

#### What impact (positive or negative) does teleconferencing/videoconferencing have on an MDT meeting?

- 1. widens expertise available to discuss cases
- 2. When it works its great, when the system fails its useless and stops the MDT from functioning at all.
- 3. We don't use. I do not think it is appropriate for my speciality. I believe face-to-face discussion is far superior. I believe it would slow down an MDT, not contribute effectively and would simply act as a "tick in the box" that someone has attended.
- 4. Videoconferencing allows local hospitals and treament centres to interact
- Video conferencing will not start at my Trust for a few months. My personal opinion is that video conferencing is better than nothing but will not replace faceto-face clinical discussions. teleconferencing is useless
- 6. Video-conferencing is the only way we have of getting surgical input to our MDM. The technology is creaky and the image and vocal quality is poor. It's better than nothing but still far from ideal, as in effect we have to have a separate surgical MDM as our surgeon is not available when we have our MDM
- 7. Video-conferencing can be good when it works, but can be very complex, and can leave some centres out.
- 8. Very negative slows it down and much is lost in translation
- 9. updating the care
- 10. turns into circus
- 11. Tried unsuccessfully
- 12. Too impersonal Cant read body language and verbal cues over video
- 13. time wasting too dependant on rubbish technology and too expensive without any benefit to effectiveness
- 14. time wasting if ucases unsuitable for surfgery are discussed
- Time delays, audio selectivity i.e rustling papers can obscure quality, like wathching a 1950's movie
- 16. Teleconferencing is difficult but videoconferencing at least improves interaction. This is still better face to face
- 17. Technology needs to be working well for effective interaction
- 18. Speed!
- 19. So far it has never happened at our meetings, because of technical difficulties.
- 20. slows less good interaction
- 21. Significant both positively and negatively.
- 22. see above

- 23. saves travel time for some of core members who can make an effective use of their time provided information is disseminated electronically
- 24. Real time teleconferencing would be useful for rarities such as referral of the skin lymphoma MDT (supraregional)
- 25. Positive impact
- 26. positive impact as long as there is good technical support
- 27. Poor set up so that there are difficulties with audio and visual quality/availability.
- 28. people attendance and interaction is less
- 29. Only works if volume of sound and quality vision are appropriate to truly engage at both ends of system
- 30. often works poorly
- 31. Often inadequate, usually not working for whole of meeting. Person at other end gets substandard meeting experience.
- 32. not used
- 33. none until management takes it seriously and invests in technological support
- 34. None
- 35. none
- 36. No experience
- 37. No experence of this, I suspect the nuances of some discussion might be lost!
- 38. negative. never seems to work
- 39. negative impact if the system is unreliable
- 40. negative impact- technology failures and time wasted in getting connected positive impact- ability of all clinicians to participate
- 41. Negative effect. People on teleconference are rarely devoting their full attention tio the matter in hand
- 42. negative due toi frequent breakdown with eqiupment
- 43. n/a
- 44. More people can be involved where appropriate
- 45. Makes it possible but chaotic
- 46. mainly negative. face to face always beter unless qulaity of VC excellent. Too much use of very poor technology, unable to see histology, poor qulaity sound
- 47. little experience but face to face seems to provide more interactive discussion
- 48. Lack of interest/attention. Poor quality of video conferencing and delay in picking up questions. limits discussion
- 49. Keeps everyone's interest, as long as equipment works reliably
- 50. just more people
- 51. It slows the meeting down and the members who tele-conference do not have the same engagement with the issues as the ones who are physically present.
- 52. It enables our XX [area] specialist MDT to function. Without it the whole thing would not work in our relatively rural area i.e. it is vital.
- 53. IT can lead to less discussion sometimes
- 54. It allows interaction with referring hospitals far out in our network and also interaction with extended members at our other campuses. MDT facility not always available because of competing demands from various MDTs
- 55. improve attendance. If cases for discussion is small and meeting is short, it is difficult to justify clinician travelling for more than 1 hour to attend for a meeting that lasted for less than 1 hour where his or her opinion may not be required for the cases discussed. For example, oncologist attendance to local skin MDT
- 56. Image quality is not as good. failure of IT. Difficult to get all members involved.
- 57. if there is poor videoconferencing linkage it can make linking up almost pointless and patients need to be discussed again over the telephone
- 58. If equipment not functionning reliably, it is very frustrating
- 59. I think it helps team work & consistency across the network, and reduces errors.
- 60. I thing the main advantage of an MDT is the discussion generated between "friendly" professionals. Such uninhibited discssion often, im my experience, reveals nuances that often have a major impact on decision making. Physical person to person contact is essential for this. Video conferencing is not a sunstitute and should only be used as a method of very last resort.

- 61. i need impute from the oncolgy centre
- 62. i haven't used it and we don't need it so can't comment
- 63. I feel it makes meetings rather disjointed.
- 64. hinders development of new working relationships
- 65. helps the surgeons save time
- 66. helps if it works (especially with distant surgeon)
- 67. Help reduce time wasted travelling. Not easy to ensure always works and if it dosent it is a waste of time as csaes cannot be discussed.
- 68. Haven't tried from others comments can make a little disjointed
- 69. haven't seen it in action
- 70. hasn't been relevant for us so far
- 71. Enables multisite meeting Relies heavily on equipment and technology
- 72. Enables members based on different sites to attend
- 73. enables key members on different sites to discuss cases. To work well it hepls if members already know each other and only 2 sites are involved.
- 74. enable people travelling some distance to the MDT to attend regularly
- 75. dont have
- 76. Don't know. Never used it.
- 77. DON'T KNOW
- 78. Do not know just about to start
- 79. Distraction and poorer quality involvement/discussion.
- 80. Cuts down travelling times BUT can be unreliable!
- 81. CONTRIBUTION
- 82. Communivation v difficult
- 83. Communication is far less good whenusing any AV technology
- 84. Clinical presentation is worth a thousand words. Current technology limits the quality of data displayed
- 85. Can delay proceedings
- 86. brings everybody in and may encourage better attendacne will save time for some of the specialists MDTs
- 87. always discussion with surgeons every week
- 88. Allows cross-site conferencing. Prevents wasted time travelling between sites
- 89. Allows colleagues attendance from outside the Trust Technical problems can be an issue
- 90. allows all hospitals within the Network to participate in the MDT
- 91. Allows a broader group of members across a large area. Disseminates good practice to as many participants as possible.
- 92. all core members can now attend, but is not a substitute to one joint meeting as tecnology fails quite often
- 93. above it is between always and sometimes 25. the system can be poor or fail altogether
- 94. A very positive impact

# What additional technology do you think could enhance MDT effectiveness?

- 1. working technology
- 2. WORKING PACS AND IMAGING EQUIPMENT
- 3. We need more clinicians, not kit
- 4. we have a microscope link to demonstrate slides to a remote linked site in real time
- 5. video conferencing reliable PACs system
- 6. video-conferencing
- 7. The PACS system is essential yet no system yet devised seems foolproof or 100% reliable

- 8. The current technology is fine when working (it is not always the case)
- 9. Technology is a compromise!
- 10. systems that work all the time rather than sometimes
- 11. reliabe fast network connectivity.
- 12. Real time electronic records/data base entry but it would be essential to have adequate secretarial skill available to input the data fast enough to keep pace with the meeting
- 13. Real time database for recording decisions linked in to electronic patient record to request tests ans referrals immediately.
- 14. Ready availability of a technician when equipment does not work properly!
- 15. problems are not technical
- 16. Probably everything could be solved by a dedicated high-bandwidth line
- 17. Printers to print out reports for signing at the meeting
- 18. photos available all the time
- 19. ours is mostly discussion based
- 20. Not new, just requires to stop using substandard equipment, less cheap and cheerful.
- 21. none needed
- 22. none
- 23. none
- 24. More reliable PACS
- 25. More bandwidth
- 26. Microphones!
- 27. Microphones
- 28. memory sticks for patients
- 29. Lucada input (possible via LCMS) at the MDT
- 30. Linking of PACS of different hospital trusts so that an MDT will be able to review imaging in totality
- 31. link to endoscopy system
- 32. Large multi-header microspcope
- 33. laboratory access
- 34. IT database
- 35. Improved sound quality and picture quality ie far greater band width
- 36. Improved clarity of histopathology and radiology images from other teleconferencing hospitals
- 37. HIGH quality videoconferencing links, not just the basic. without high quality linkage that can accomodate linking up to 4 sites at once, the benefits of the MDT meeting are compromised
- 38. Good MDT management database.
- 39. fully supported videoconferencing, real time data and decision recording
- 40. full access to hospital systems, so that we can all access as much uptoate patient info
- 41. faster and more pwerful computers that do not crash
- 42. EPR if all patient data were available electronically especially other lab results/reports would be very useful. Even better if could extend that to ordering/booking further investigation etc
- 43. Electronic recording of decisions
- 44. Electronic database?
- 45. electornic medical records. Allocated preparation time in job plan for members.
- 46. Easy access to blood test results easy access to endoscopy reports and endoscopic images computerised booking/tracking of investigations inc. radiology, biochemistry, etc
- 47. DON'T KNOW
- 48. Don't know
- 49. digital photograhy
- 50. Dedicated MDT room where equipment is checked regularly and set up prior to meeting

- 51. communication to GP. Realtime
- 52. better audio
- 53. Availability EPR
- 54. Ability to book investigations at time of MDT
- 55. 2 screens, one for pathology/radiology images. Somone who can touch type and record decisions in real time.

#### Meeting organisation and logistics

# What preparation needs to take place in advance for the MDT meeting to run effectively?

- 1. we need a maber of the oncolgy centre to be present
- 2. updated information on the cases discussing
- 3. to make sure that I am aware of the patients that are under my care and to make sure that results and clinical photos are available.
- 4. The physician responsible for the patient should present a clear concise history to allow the MDT to function effectively. This means that doctor must know the case or if they cannot attend, a deputy should familiarise themselves with the case before the meeting. Radiology and histopath must have time to prepare.
- 5. The MDT co-ordinator needs to make sure all notes and results are available. He/she should meet with the MDT lead prior to the meeting to ensure all that can be organised has been, and so that time is not wasted on discussing patients with results still pending.
- 6. summary of latest information eg. other MDT decisions, investigation results, social changes
- 7. Summary of Key data Availability of notes tests etc
- 8. Summary information needs to be available for each patient including performance status etc. Relevant information including histology slides and results should be available. CTs should be reviewed
- 9. Suitable room, notes, investigations, pathology and an MDT list
- slides and images need to be reviewed (should be recognised within job plan).
   Chair and core members should be familiar with the case summaries prior to meeting and discussion (10-15minutes only)
- 11. Screen relevant cases. All information to be available. Clinician review of individual cases
- 12. Review pathology, x-rays, endoscopy Ensure all results available Ensure the clinical question to be answered is defined
- 13. Review of why the patient is on the list. Are results back?
- 14. review of radiology, histopathology, clear questions to be asked at the MDT
- 15. review of notes, data entry onto Cancer Register, review of histology by pathologists, review of imaging by radiology both with access to clinical info and questions being askes. good knowledge of trials available. access to thoracic surgeon for every case discussed
- 16. review of notes
- 17. Review of current and previous studies
- 18. review of cases
- 19. Review of case to clarify what has been done, discussion with pt & Gp regarding pt preferences, as required, discussing complex cases with colleagues not due to be present at the meeting.
- 20. Review of case notes, imaging, endoscopy, biopsy reports and fitnes for intervention as determined
- 21. review of case notes and results by clinician. review of diagnostics by relevant specialty. generation of summary of all cases for discussion. Ensure relevant

- forms for documentation are dated. info on any targets wrt a case documented as part of discussion
- 22. review of case histories
- 23. review information. why is this pt in MDT, what questions need answering, obtain results of PET scan etc before MDT
- 24. Review clinical reports, review imaging with radiologists and review literature of recent publications appropriate to the MDT
- 25. Result of all investigations need to be available.
- 26. Relevant resuts/data to be available for each patient to be discussed.
- 27. Relevant individuals present who know the patient well. Relevant histology, radiology (inc from other institutions present)
- 28. Relevant clinical information, availability of all investigation results
- 29. reciew of case notes/letters/histology reports
- 30. Recall history and other medical conditions, risk factors
- 31. Reason for discussion Fillout form MDT clerk to get notes/results Radiologists to preview films Pathologist to preview results
- 32. Radiology reviewed Histology reviewed Case prepared
- 33. radiology and pathology review; retrieval of scans and pathology material; clinical summary presented in advance of the meeting; adequate time to discuss each case at the meeting
- 34. radiogist look at xray histopath prep.
- 35. pulling patient notes for meeting and ensuring histologist is aware of patients due to be discussed
- 36. presenting clinicians to have a structured delivery, histology reviewed before meeting, the majority of radiology reviewed before the meeting
- 37. Preparation of notes, ensuring resuts are available, chasing letters from tertiary centres
- 38. Preparation of agenda review of clinical and imaging data by the appropriate clinician, radiologist and pathologist.
- 39. Preparation of a patient list with important clinical information, results of investigations so that the MDT chair can run the meeting efficiently without having to resort to searching through case notes etc.
- 40. patients notes to be seen by their consultants and history summarised. Consultant to look at the treatment options which should be tailored to the patients needs and choice AND MUST BE EVIDENCE BASED prior to presentaing the case in the MDT
- 41. Patients discussed should have been seen by clinician at the meeting sometimes not the case
- 42. Patient notes, investigations, summaries, results should all be prepared in advance. Histologist needs to be advised of patients inplenty of time
- 43. Patient list Notes and investigations present at meeting Relevant specialists prepared to present information and plan next step for the patient MDT proformas for each patient
- 44. patient familiarity
- 45. patient's clinical presentation, dominant symptoms affecting QOL,performance status,patients views and preferences regarding treatment options,pathology and imaging results,ensuring that relevant specialist(s) are actually attending the MDT on that day
- 46. pateints names collected and cases identified notes collected histology collected other experts contacted if neccessary (radiology etc)
- 47. Our histopathologist and radiologist will spend some time on preparation. The MDT coordinator obviously spends a large amount of time each preparing for the meeting. The CNS will also be involved. The physicians and surgeons don't tend to do any preparation unless for complex cases.
- 48. Notify co-ordinator, review results etc,
- 49. NOTES, FILMS, PATHOLOGY SUMMARISING CLINICAL AND RADIOLOGICAL OUTCOMES TO COMPARE WITH HISTOLOGY TRIAL MATERIAL HIGHLIGHTING DISCREPANCIES
- 50. Notes, agenda, imaging, full clinical assessment of patient

- 51. notes reviewed and summarised-films reviewed
- 52. Notes read, missing data obtained, images reviewed on PACS work station, parking God know how many hours I waste, better investment in videoconferencing equipment not the stuff we have at present which is like watching the Woodentops (if you are old enough to remember this programme!)
- 53. Notes imaging histology
- 54. Notes available to relevant people, radiology, histolgy, knowledge of names on list
- 55. Notes and xrays reviewed by clinicians. Pathologist informed of need for results.
- 56. Notes and results collated and available, including access to imaging
- 57. Need to summarise clinical data of the cancer + back gound medical state + family and social circumstances + any data on patients wishes
- 58. need to know pts
- 59. ned to know cases so if you have no idea about them you can check detainlsmostly this can be done during the meetgin as you should know the case anyway
- 60. Mostly done by MDT coordinator & pathology gathering notes & slides
- 61. MDT coordinator arranges all patient data to be available.
- 62. Making sure proformas are fully completed and up to date. Reviewing patients only when all results available.
- 63. Mainly coordinator collating data, histopathology having details to obtain path results and radiologists to prepare imaging
- 64. location of case notes, extraction of information from case notes
- 65. List of clinical details. Establishing the clinical question. Ensuring the information needed to answer that question is available.
- 66. Knowledge of the case (performance, co-morbidity, imaging, bronchoscopy findings, lung function, co-morbidity and other important factors)
- 67. know patient clinical ans social needs and management reqierements
- 68. know history anddetails of investigns
- 69. It would be useful to read through the notes and review imaging
- 70. It will differ for different team members. I need to know the medical details of every patient under my care who will be presented and (usually) to have an outline management plan as a basis for discussion
- 71. it depends on how effivient you want your mdt to be. often it's actually preferable to go through patients at a relatively relaxed pace, and mdt members looking up patient details allows other mdt members to play mental catch up.
- 72. INTELLIGENT summary of patient history, investigations, scans, patient preferences.
- 73. Individual case review
- 74. In our LMDT I dont think it has been all that useful as we were doing a good job prior to MDTs. It would be useful to have dermatoscopic images with the histopath for teaching/learning reasons when reviewing pigmented lesions.
- 75. In 'skin' it is not really relevant because all the patients, or nearly all, have already been treated.
- 76. identify patients for MDT at clinnic check list of MDT
- 77. I read through all case notes and ensure that the corect clinical information is summarised to enhance the MDT discussion. This includes lung function, comorbidities and performance status. I ensure that if a patient has not had a teat, they it is done.
- 78. I check patients that need discussion are on the list, and appraise any issues that may not come over simply from investigation results.
- 79. History, what tests have been done, what question is being asked
- 80. Histology and imaging reviewed. List of patients for review drawn up. Notes obtained and MDT paper work inserted. Arrangment for patients to attend made. Special problems for discussion considered.
- 81. Go though the list, identify patients with personal involvement, ensure full knowledge of details for these patients
- 82. getting notes/radiology and pathology
- 83. getting everything together and identifying the questions to be asked
- 84. gathering of casenotes, review of slides, review of history

- 85. Gathering data for co-ordinators and histopathologists and loading scans on to the PACS sytem
- 86. For me this would be ensuring I have a summary of the patient, including relevant results
- 87. Finding notes, results, appointment details, knowing which investigations have been done, reviewing of pathology slides
- 88. Familiarity with the case history, patient's knowledge and wishes
- 89. Ensuring you have a clear recollection of the patient's history and up-to-date laboratory, endoscopic and imaging results, if you are bringing the patient to the MDT for discussion. The notes SHOULD be made available.
- 90. ensure correct guidlines are available ensure patient details are known
- 91. Ensure biopsy results and case notes available. ALso tha X-rays available for viewing. Thought about what likley treatment plan is
- 92. Ensure am familiar with cases. Prepare an MDT proforma for each patient. Have an idea of relevant points for discussion
- 93. ensure all results are present, if not may need to ring up other hospitals where specialised tests are sent to get results.
- 94. ensure all notes and results available presenter prepared to give precise and accurate summary of case
- 95. Each individual should know the details of the patients they have put on the MDT
- 96. Do not know as we have not started going to ours yet
- 97. Determine what the clinical question is and ensure all important clinical data / information is available
- 98. Depends on who you are talking about, as a clinician knowing your own patients most important.
- 99. Depends on the specialty: a radiologist needs to looks at he radiology, pathologist at the the pathology etc
- 100. data collection. results review. This should not be an environment where tests etc are reported for the 1st time
- 101. Cytology, pathology and radiology is most important as these services need to show investigations and need time to prepare. Co-ordinator needs to assemble notes. Physicians, surgeons and oncologists have less pre-meeting organisation that is necessary other than to be conversant with patients to be presented
- 102. concise history / collation of relevant facts
- 103. collection of data to be viewed
- 104. collection of data and notes, done by coordinator. Review of case notes.
- 105. collecting notes for the meeting
- 106. collect clinical info
- 107. collation of relevant scans / records
- 108. Collation of information
- 109. Collating the notes, and background information about the patients. As lead I have a discussion/ emails with the MDT co-ordinator about a few patients who are listed where there are queries. The co-ordinator is efficient and conscientious, otherwise my workload would be considerably more.
- 110. collate and ensure results available, approve appropriateness of patients on list
- 111. Clinicians need to know their cases! Histology needs to be retrieved
- 112. Clinician needs to read notes and clarify the facts should take very little time.

  Radiologist show review images and prepare staging prior to meeting to save time. Histopathologist should have reviewed slides and come prepared with their opinions.
- 113. Clearly some MDT members have an important role in the peparation for the MDT and therefore this should be recognised in JPs but others are not involved in premeeting preparation. Case summaries circulated prior to the meeting should not be necessary just makes more work
- 114. Ckecking patient notes, adding names to the list, check investigations (histology, radiology...)
- 115. Check notes present, check own patients' case histories and make sure investigations up to date
- 116. case summary, knowledge of patient PS, review of X rays and pathology

- 117. Case summarising Diagnostic results
- 118. case review, summary and questions to be addressed already identified
- 119. Case review
- 120. case notes used to identify important details about the case and ensure that the results of all investigations are available. Imaging and pathology has been reviewed before the meeting so that the pathologist and radiologist have opportunity to give adequate time to review
- 121. case note review, spirometry, radiology review
- 122. case note review and collation of investigation results. ideally prepare the key qusetions to be answered at the MDT
- 123. Case ascertainment checking pathology database etc Collecting patient data Completing patient summary forms which I do for both my patients and on behalf of others Communicating with histopathology
- 124. Awareness of what cases are to be discussed. Any rar or nusual presentations?
- 125. Availability of final histopathology in a timely fashion; currently not so.
- 126. As patients come to the attention of the meeting a summary of the case with relevant pathology needs to be made
- 127. As MDT Lead I like to look at patient lists and case summaries before each meeting.
- 128. As Lead I have to go through the patients to be discussed with the MDT Coordinator clarifying the clinical issues and the information needed. If overbooked then I also have to decide on prioritisation.
- 129. AnMDT coordinator is very helpful and cuts down on the time the clinician would otherwise spend on preparing for the MDT
- 130. ALL RESULTS AVAILABLE
- 131. all patient notes available and xrays/CT scans to have been reviewed by radiologist, pathology reviewed by Histopathologist
- 132. All patient data to be available for review
- 133. agenda preparation, collection of notes, results etc, review of images by radiologists
- 134. accurate history and notes available this stops people being brought back for discussion because noone can remeber if he had 2 or 3 chemo sessions etc
- 135. 1All cases should have short clinical summary on proforma 2 concise Question's posed for meeting to discuss/answer 3Clinical notes available,radiology/histology available.4 Proforma's part completed in readiness for meeting and completion at meeting.Radiologists/histologists where possible should have viewed images prior to meeting.5 Patients waiting time in process needs to clear to avoid delays

#### What makes an MDT meeting run effectively?

- 1. whan all core requisite data is to hand and can be reviewed by all members of the team
- 2. timekeeping. familiarity with cases. open discussion, opportunity to challenge and discuss
- time spent discussing cases that need MDT decision. Otherwise, in dermatology, it is very tedious to go through every single case of skin cancer. I often see members falling asleep in these meetings.
- 4. TIME KEEPING, GOOD PATIENT SUMMARIES AND HAVING ALL THE PATIENTS INFORMATION TO HAND
- 5. time keeping
- 6. time for all members of the core or extended team to give their opinion rather than dominated by one or two individuals
- 7. This is dependent on all of the organisational factors mentioned above and in addition a good working relationship with all members and that all members feel the can contribute and will be listened to and decisions made on the best case for

- individual patient
- 8. There may not be a need to look at the pathology of every case. Chair needs to move the meeting on
- 9. The character, personality and knowledge of the chair person
- 10. Technical facilities, organized administrative work, availability of tests (histology, radiology), good leadership
- 11. Teamworking and persona; lities involved
- 12. team working
- 13. succint presentation, specific questions and decisions made
- 14. stick to the details. Would run better if we had the time to prepare for the meeting.
- 15. Somoene who knows the patient being present with all the relevant data and relevant specialists being present
- 16. set time and clear management of the meeting
- 17. See above
- 18. see above
- 19. results present, representatives from radiology/histopathology/radiation oncology present, concise presentation of patient history with a provisional managment plan.
- 20. Reliable technology. Firm leadership
- 21. relevant clinical / other members + effective chair
- 22. punctuakity familiarity time and knowledge
- 23. preventing managers adding cases at inappropriate meetings
- 24. Preparation; the data and images being available at the moment they are wanted; the right staff being there; a robust means of recording the decision of the meeting and of following up any agreed actions to make sure that none slip through the net
- 25. Preparation.
- 26. Preparation, time appropriate staff present
- 27. Preparation, preparation
- 28. PREPARATION, organisation, information to make decisions
- 29. Preparation by co-ordinator, good attendance and good chairmanship.
- preparation before the meeting and priorisation of cases at the meeting. A good co-ordinator
- 31. preparation
- 32. preparation
- 33. PRECISE SUMMARY OF INFORMATION
- 34. Pre-meeting preparation People arriving on time
- 35. Poeple who know the cases well discussing them (and not deputising responsibility to a junior)
- 36. planning, team work
- 37. people who know what they are doing
- 38. people turning up on time
- 39. patients consultant/team member present all relevant data present
- 40. our fantastic mdt coordinator
- 41. organised meeting
- 42. Organisation. There needs to be an open, helpful attitude between team members, and a desire to achieve the highest standards.
- 43. ORGANISATION!!
- 44. Organisation Preparation Attendance of all core members
- 45. organisation
- 46. Only discussing patients that need discussion. If patients have been treated according to protocol, they should be listed. This way the MDT time is spent most effectively.
- 47. notes, investigations and clinician involved in care available. Chair being aware of each case and ensuring that time is not wasted discussing none relevant issues. The chair or other person nominated to obtain information and evidence on management of rare cases before meeting
- 48. Not having to discuss too many cases

- 49. Members arriving on time-all modalities being present. People listening instead of eating lunch. effective preparation.
- 50. MDTs are run in different ways there is no single way that is the best. Local arrangements are best worked out locally. The role of the chair may vary there needs to be leadership and someone who can resolve conflict/agree consensus/and sometimes "steer" the meeting but not to take total control
- 51. maintain regularity, good interpersonal relationaship
- 52. keeping to time
- 53. having everything abailable and all members presetn on time
- 54. good strong chairman, effective nurses
- 55. good preparation; good chairperson
- 56. Good preparation/presentation so that all the relevant results are available so a sensible treatment plan can be agreed.
- 57. good preparation, expert knowlage, good communication
- 58. Good preparation, a proactive radiologist, stong leadership from the chair.
- 59. Good preparation by the MDT coordinator, a good chairperson, involvement of all core members, good histological support
- 60. good preparation and core attendance on time
- 61. Good organisation. The right people being there. Committment of the team.
- 62. good leadership from MDT chairman and effcetive preparation from |MDT coordinator
- 63. GOOD LEADERSHIP GOOD TEAMWORK POLITENESS AND CONSIDERATION THROUGH MEETING
- 64. good coordinator and chairman
- 65. Good coordinationation, leadership and effective team working. Respect for other psoples views. Good use of technologigy. Good preparation of case notes so that time is not wasted finding information, or patient being offered a treatment which later is found to be inappropriate because no one knew the case well prior. The time spent per patient will vary by MDT site. Most lung cases are very complex so longer is required compared with other sites.
- 66. Good coordination and strong clinical leadership
- 67. Good co-ordination. Protected time for core memebers. Not too long. No undue chatter!
- 68. Good chairperson; MDT coordiantor
- 69. Good chairmanship, sticking to agenda.
- 70. Good chairing and good pre-MDT preparation
- 71. Good chairing with rapidly accessible clinical information
- 72. good chair. Effective radiology/patholgy technology
- 73. Good Chair + sufficient time to discuss the cases. We have been restricted to a one hour meeting to allow medical staff to fulfill their other clinical committments.
- 74. good chair conscise information
- 75. good chair
- 76. Good availability of information
- 77. Good attendance. Co-operation betwenn everyone involved.
- 78. Functionning technology
- 79. Focussed Chairperson, prior preparation
- 80. Fewer cases to be discussed.
- 81. Everyone keeping to the point, not chatting and not abusing the meeting by looking at extra Xrays not on the list, for example.
- 82. everybody turning up on time.
- 83. Enthusiastic/skilled team making valuable contrubutions to the MDT
- 84. efficient running through the cases. Everyone there from the beginning of the meeting
- 85. Efficient organisation, succinct histories, only view relevant histology, avoid chitchat.
- 86. Effective organization of MDT meeting with prioritization of agenda
- 87. Effective leadership from a chair, with adequate pre-meeting preparation. Regular

- attendance of the core members.
- 88. effective coordination and leadership from the MDT chair
- 89. Effective chairman. Cooperative members.
- 90. Distributing patients notes to relevant clinician at start of meeting. Keeping order
- discussion relevant to case only. sticking to agenda. respect for views of all members of mdt
- 92. Discussing clinically relevant cases, with all the facts and relevant consultants present
- 93. Data, loud voices, absence of interruptions
- 94. Crisp presentation Respect for clinical expertise. Lack of complex and ambiguous cases!
- 95. concise presentation of cases preparation of radilogist and pathologist presence of core members from each disipline
- 96. concentration on job in hand and not diversions availability of all information to make decisions working technology for Xray review
- 97. Co-operation and preparation and effective IT
- 98. clear leadership and discussions based on EVIDENCE
- 99. clear direction, no anecdotes allowed.
- Clear decision making, clear communication, ensuring that only appropriate cases are discussed
- 101. clear and relevant information made available in a consistant manner (pro-forma)
- 102. Avoid time wasting by useless discussion or "chat" about the early patients, leaving a rush to complete the rest. Thus discipline.
- 103. Available information/notes
- 104. Availability of histology and good input from members and good chairing
- 105. Availability of case notes and histology reports of cases to be discussed Availability of clinician/deputy in charge of patient's care to present case to MDT Punctuality of team members Prioritisation of patients to be discussed according to complexity
- 106. Appropriate time management.
- 107. an understanding of the purpose of the meeting. In dermatology it is not very clear what this is -it is more of an audit process really
- 108. Many of the facilites are multiuser rooms simply not fit for purpose yet the NHS just bumbles along.
- all clinical information on pts summarised all readiology and pathology available for review
- 110. administartor, community nurses attending and a co ordinator
- 111. A good organiser; fo us it's our Cnacer Nurse Specialist

#### Clinical decision-making

What model of decision-making could be used for patients with recurrence/advanced disease if these patients are not discussed at MDT?

- 1. Written communication between oncology and specialty.
- With respect to private patients, in my view it is important that clarity regarding liability for decision making and recommendations for treatment needs to be determined before discussion of private patients occurs. In addition, it must be a two way process the MDT must receive notification that the agreed treatment pathway and care was adopted. MDTs should always receive consultation fees for private patients this would represent a revenue support for the MDT service. These issues are almost impossible to implement and currently this is an

- important grey area that is frequently overlooked.
- 3. We discuss them all.
- 4. Treatment pathways agreed for 2nd/ 3rd line chemotherapy
- 5. treatment as per protocols and patient wishes.
- 6. TREATING CONSULTANT SHOULD BE ABLE TO DECIDE ON THE APPROPRIATE TREATMENT STRATEGY IN CONSULTAION WITH THE PATIENT
- 7. to local treatment protocols that have been agreed, with referral to the MDT for the clinical exceptions
- this can be discussed informally by the clinicians involved then documented at the next MDT
- 9. They should be siscussed at the MDT
- 10. they should be
- 11. They should all be discussed at the MDT, even if retrospectively.
- 12. these patients, i feel should be discussed at an MDT, if nothing other than to remind us of longer term outcomes
- 13. there isnt one
- 14. The problems posed by recurrence or progressive disease can be both simpler and more complex than those posed by a new diagnosis. Within my own specialty of lung cancer, the options for some patients with progressive disease can be very limited, especially if they (as they often do) have severe comorbidity. It is therefore not reasonable to insist that all such patients should be discussed at MDM, as often the experienced clinician and the patient can find the best course of action between them and the MDM should support that rather than interfere with it
- 15. The majority of patients should be discussed at the MDT. There will be patients where an agreed pathway of care is appropriate and where the MDT is not required. It is impossible to discuss every patient with relapse or recurrence.
- 16. Talk to colleagues on phone or face to face
- 17. sub meeting to take place after main MDM as will not involve several core members of meeting
- 18. standard treatment. Treatment decisions for skin cancers are not usually complicated
- 19. Standard pathways to bring back ALL patients is inpractical
- 20. Specific discussion between oncol/pall care and physician caring for patient
- 21. Some patients with recurrence are discussed but not all if the appropriate treatment if srraightforward
- 22. Recurrant disease is usually treated in oncology departments. Traetment could be ratified by meetings within the oncology department and only if there is disagreement need the case be brought back to the full MDT
- 23. prior agreement what would be done if fails initial treatmenr modality
- 24. Planned protocols
- 25. peer review be other senior specialists (eg for oncology oncology consultants weekly group meeting)
- 26. Patients are individuals and should be treated as such treatment tailored to his/her best interests
- Oncologists should feel free to discuss patients with recurrent disease at their discretion
- Oncologists discuss the situation between themselves. But increasingly they bring such patients to the MDT
- 29. NSSG guidelines to be followed exceptions to be reported to MDT
- 30. not applicable
- 31. Not all cases require MDT discussion
- 32. no sensible solution
- 33. MDTs can only make simple decisions as often no-one present has a detailed first hand clinical knowledge of the patient. Recurrences are clearly complex occurrences and the MDT is not necessarily the best place for a decision about further management
- 34. MDT of oncologist and palliative care team

- 35. locally agreed pathways for treatment and assessment
- 36. Lead consultant refers to specialist of choice.
- 37. Joint decision between patient and oncologist
- 38. It is the speciality domain of oncologists who are linked with their research networks to make decision in consultation with pts
- 39. individual clinicians should take responsibility
- 40. Ideally discussed at MDT but not necessary for all in my disease site (lung) and should be in the discretion of the oncologist
- 41. I think that the primary physician should be following up the patient rather than the oncologist or radiotherapist. If not, the primary physician should still be involved in decisions at this stage.
- 42. I think all new cases should be discussed but for recurrent disease, there are some circumstances where decisions are blindingly obvious and forcing these though the MDT will increase workload with little benefit.
- 43. I dont feel qualified to answer that
- 44. How about asking the patient?
- 45. guidelines in line with evidence
- 46. guidelines and standard protocols
- 47. For thyroid they should be discussed at MDT
- 48. For lung, progression is the rule and standard therapies are recognised and employed. If complex however, or recurrence after surgery then re-discussion is appropriate.
- 49. Following protocols
- 50. DON'T KNOW
- 51. don't know
- 52. discussion betwen clinicians more informally
- 53. Discussed by oncology colleagues-brought to MDM if unduly complex
- 54. discuss with other team members to ensure that they are in agreement with the treatment plan
- 55. Discission with the oncologist or surgeons separtely
- 56. combined clinic between oncologists, surgeons and physicians who together see the patient and also have the opportunity to know the patient choice and idscuss all options with the patient
- 57. Clinicians looking after the patient make the decision on treatment ie like we use to do before MDT came along.
- 58. clinical acumen!!
- 59. clinicain follows agreed guideline
- 60. BROUGHT TO THE MDTM WHEN A MANAGEMANT CHANGING DECISION NEEDS TO BE MADE
- 61. Best practice
- 62. Best discussed in the MDT, that is our practice.
- 63. A full plan to encompass recurrences/advanced disease should be made prior to starting treatment for advanced disease at the MDT. Retrospective reporting to the MDT of cases that required more urgent intervention is acceptable.

# What are the main reasons for MDT treatment recommendations not being implemented?

- 1. Wrong or incomplete information in first place.
- 2. we do not provide treatment
- 3. Usually due to patient choice or change in performance status
- 4. Unilateral decision by treating doctor that his/her treatment plan is better for the

patient. Treating doctor does not want to tell patient that an alternative treatment has been suggested. Not the role (currently) of the MDT to check to see if advice has been carried out by initial treating doctor.

- 5. Unexpected test results,
- 6. Time, clicical change
- 7. This is not the function of my MDT (shared care hospital)
- 8. They aren't very sensible.
- 9. The MDT meeting doesn't actually look at the patient but makes decisions based on X rays and sample results
- 10. surgeon prefernece, often MDT is a tick box exercise rather than for making descisions
- 11. suggested by people thathave not met the patient
- 12. Refusal by patient / carers
- 13. Referral outside region or patient declines treatment
- 14. Recommendation being considered inappropriate on meeting with patient patient declining recommended treatment
- 15. Rarely does this happen
- 16. progressive disease/patient refusal etc.
- 17. Private patients. Patients referred to MDT should become part of MDT. PP should pay, then could be discussed
- 18. Patients not agreeing to treatment, patient too infirmed, relatives not agreeing
- 19. Patient wishes/fitness assessed after the meeting
- 20. Patient wishes.
- 21. patient wishes, unexpected disease progression
- 22. Patient wishes
- 23. patient wishes
- 24. patient veto
- 25. patient refuses
- 26. patient refusal to accept mdt proposals
- 27. Patient refusal
- 28. patient refusal or change in circumstances of disease staging/patient performance status. MDT's are great but they often delay decision making so no surprise if the patient has progressed while we deliberate!
- 29. Patient preference
- 30. patient not suitable for therapy suggested due to co morbidity
- 31. patient does not wish to follow advise
- 32. patient discussed before being seen in opd and assessed. This is often because of the traditional practice of medicine being interupted by the apparent urgency of stupid time targets
- 33. patient deterioration.
- 34. Patient delclines
- 35. patient declines or deteriorates
- 36. patient declined treatment or too frail
- 37. patient complaince
- 38. patient choosing not to go ahead with the planned porcedure
- 39. Patient choice; inability to prescribe recommended treatment because of Trust funding decisions.
- 40. Patient choice/deterioration in clinical condition
- 41. Patient choice. Rapid onset of terminal disease
- 42. Patient choice, changed circumstances
- 43. patient choice, change in patients cicumstances
- 44. patient choice or patient not fit enough to tolerate high dose chemo
- 45. patient choice or change in pts condition
- 46. Patient choice is the most common. Unexpected deterioration also happens
- 47. Patient choice Patients fitness for treatment as discussed in MDT was better/worse than reality

- 48. patient choice change in patient'sclinical condition i.e.progressive disease
- 49. PATIENT CHOICE
- 50. Patient choice
- 51. Patient choice
- 52. Patient choice
- 53. Patient choice
- 54. Patient choice
- 55. Patient choice
- 56. Patient choice
- 57. Patient choice
- 58. Patient choice
- 59. Patient choice
- 60. patient choice
- 61. patient choice
- 62. patient choice
- 63. patient choice
- 64. patient / family wishes; inappropriate for patient; 'committee camel' decisions if relevant clinician not present
- 65. Patient's wishes Poor performance status
- 66. pateitn choice, further information coming to light
- 67. Not known, but lack of peer review of practice of consultant to whom patient is sent?
- 68. Not being aware of the patient's circumstances or preferences
- 69. not appropriate for the patient or patient declines
- 70. No longer appropriate, patient too unwell.
- 71. Medical problem mitigating against chemo. Patient choice
- 72. lack of communication
- 73. Interevntions not being available for terchnical reasons (operating magnet down etc)
- 74. Individual discision
- 75. Inadequate clinical information available at the MDT about the patient's comorbidities and functional status
- 76. I don't know. NOt really relevant in our specialty
- 77. I do not know
- 78. Funding of drugs; patient choice; consultant preference.
- 79. Dominant clinician at meeting defining treatment or lack of person who knows patient best
- 80. Clinicians not attending MDT meetings when their patients are discussed anf MDT decision/discussion not communicated adequately to these clinicians. Sometimes MDT discussion is delayed eg due to histo slides not being avaiable and patient receives treatment prior to MDT discussion
- 81. Clinician decision following discussion with patient
- 82. clinical state of patients changes
- 83. Changes in patients condition Patients preference may not be known at the time of decision at MDT
- 84. change in performance status
- 85. Change in patient status or staging
- 86. break in communication, members taking there decisions individually
- 87. BLOODY MINDEDNESS LACK OF UNDERSTANDING OR CONSIDERSTION IF ANOTHER SPECIALTY VIEW POINT
- 88. Adequate information
- 89. Armchair decisions divorced from an intimate knowledge of the patient can be inappropriate.

## How can we best ensure that all new cancer cases are referred to an MDT?

- 1. You'll never get 100%. You could start by looking at the ones who weren't but that requires excellent diagnostic data collection and that is tricky
- 2. Via pathology databases
- 3. via cordinator
- 4. TWG support. This is possible in one trust but unless the TWG addresses this it is not possible within a region
- 5. Tightening up on inclusion criteria
- 6. They are all referred to the MDT
- 7. stop all cancer diagnoses and treatment in primary care except by accredited GPs who are MDT members. Use pathology internal hospital databases to identify all individuals in the previous week/two weeks with cancers applicable to that MDT. Automatic referral to the MDT to discuss or MDT chair to sift.
- 8. Standardising and improving pathology data systems
- 9. Show how effective they are, and demonstrate improved outcomes.
- 10. shoot all geriatricians
- 11. run a search through histopathology on a weekly basis to pick up all new cancers
- 12. Regular audit of X-Ray report and histological reports to look for cases that have been missed and then examining the reasons why they were missed it will vary from organisation to organisation.
- regular audit and support from none member clinicians such that they will refer cases. governance process used to address clinicians who are not refering patients to the MDT team
- 14. raise awareness of mdts. adopt systems to highlight cases not brought to mdt- eg by liaison with pathology
- 15. PCT should not commision non IOG compliant services.
- 16. not appropriate for pall med mdt
- 17. Multiple triggers to identify cancer patients
- 18. Multiple pathways of access and notificatuon
- 19. MDT members should go and see patients in a timely fashion and make treatment recommendations that make people better. All other staff will then learn that it is beneficial to refer patients to MDTs if they happen to present to other clinicians.
- 20. Make it mandatory.
- 21. Make it easy to access and well publicised
- 22. Job of all team members
- 23. It should be part of clinical governance and failure to refer treated as a critical incident
- 24. inform all physicians of your speciality and the cancer group you treat and keep on reminding them
- 25. Induction program for new staff to explain referral mechanisms.
- 26. IN BREAST, ALL MALIGNANT PATHOLOGY IS DISCUSSED AT THE MDTM
- 27. Improving Outcome Guidelines are strictly implemented across all hospitals
- 28. improve awareness
- 29. if they are flagged up by the pathology department and automatically added to the relevant MDT
- 30. I wish I knew it takes me hours of checking and cross checking
- 31. I don't know
- 32. Histopathology codes on diagnosis can speed referral to skin cancer MDT. We review any new skin cancer diagnosis of SCC and Melanoma that is processed by our pathology lab, regardless of the original clinician performing the biposy.
- 33. having an electronic alert on PAS systems if cancer is mentioned. reminding all clinicians to refer. having a pathway available to view in clinics. having a coordinator to check clinics and liaise with the lead nurse in clinic

- 34. Having an efficient system that picks up all cases and filters them through to the MDT
- 35. Have system in place to ensure all histology with cancer diagnosis goes to MDT
- 36. Have MDT Co-ordinator view all new histopathology reports
- 37. Good communication with other disciplines
- 38. good cancer coordinator working with the MDT lead or CNS
- 39. General information to other teams to alert MDT with new cases. Radiology to feed in suspected cancers. Easy unified referral form, ideally online.
- 40. Formal mechanism for each of pathology/endoscopy/radiology to fax details of EVERY suspected case
- 41. failsafe systems
- 42. facilitate communication between cancer referrals office and clinicians
- 43. Ensure our colleagues are aware of the benefit. Involve the coordinator early in the pathway
- 44. Ensure everyone knows, that radiology and pathology automatically copy positive reports to MDT
- 45. education to clinicians not involved with cancer care
- 46. Education that therapy cannot be recommended in the absence of this
- 47. Education of colleagues and effective referral process and patient pathways.
- 48. education of colleagues
- 49. Education and advertisement to raise the profile of the MDT in the hospital
- 50. Don't know
- 51. Do all new BCCs need to be discussed????
- 52. Core MDT members include radiologists and pathologists as well as clinicicians so all ports of entry are covered. the culture now is that everyone knows that every patient with cancer needs at least 1 discussion at MDT. The trouble is that patients have recurring appearances at MDT after every scan and biopsy which is a waste of time as they should have already had their pathway agreed in advance.
- 53. continual education to the outside trust
- 54. Communication within the Trust. Specific codes for patients to be identified and tracked
- 55. by informing all consultants who might see or suspect cancer. Managerial audit of ICD 10 data
- 56. Automatic from pathology or radiology or bronchoscopy
- 57. automatic addition to meeting
- 58. automate cancer pathology result refrral to MDT
- 59. Audit against diagnostic databases.
- 60. all diagnostic streams feed in
- 61. A system that picks up relevant histology then MDT coordinator puts on MDT for discussion

### How should disagreements/split decisions over treatment recommendations be recorded?

65 'other' doctors responded to this question. 1 'other doctor' replied 'Yes' to this question, appearing to agree that it should happen, but not stating how it should happen.

- 1. written down I suppose
- 2. Writing it down in English
- 3. Within the records of the patient
- 4. What should be recorded is the treatment recommendation. What treatment is delivered is between the patient and the responsible clinician. Disagreements

- should only be recorded if all clinicians involved have seen the patient
- 5. We don't get this so hesitate to say. If there are a number of reasonable treatment options which have support by various different members of the MDM, it is not unreasonable to put these to the patient and allow them to make a guided choice
- 6. Treatment options to be discussed with the patient
- 7. Treatment options should be recorded on the pro-forma.
- 8. The MDT is impersonal and does not make the clinical decision; the clinician does and is accountable in his/her own right but not to the MDT.
- 9. The clinician responsible should have the final decision. Other options should be recorded as discussed but not adopted.
- 10. Responsible clinician and chair. Final responsibility is the treating clinician
- 11. One to one discussion outside the MDT in the first instance. If this fails, than a faciliated meeting should be convened
- 12. on the proforma, then discuss with the patient and record outcome
- 13. On pro-forma used to record decisions
- 14. on outcome sheet and in notes and conveyed to GP
- 15. on MDT decison proforma indicating possible treatments
- 16. Noted in MDT minutes
- 17. noted down
- 18. majority view has always been accepted at our mdt.
- 19. majority view
- 20. Majority decision; MDT chair should have casting vote
- 21. It should be explained to the patient and recorded in the clinical record.
- 22. In the notes and the minutes of the MDT
- 23. In the minutes of the meeting and in patient notes
- 24. In the free text of the proforma
- 25. In teh minutes of the meeting
- 26. In summary, but this is very very rare
- 27. In standard MDT record
- 28. IN NOTES, INCIDENT FORMS, ANY LOCAL QUERY PATHWAY
- 29. In minutes?
- 30. In minutes taken at meeting
- 31. In MDT recorded electronic decision given to GP and/or treating doctor and hospital notes.
- 32. in MDT record and in patient notes. Decision can be discussed with patients for their own input
- 33. in detail with supporting evedence for each decision
- 34. In detail with information given to patient
- 35. in detail and explained to the patient
- 36. If members are able to discuss freely without inhibition it is usually possible to reach consensus
- 37. If both treatments are equal let the patient decide
- 38. I think a consensus needs to be reached if it cannot be agreed generally around the table the case should be referred for second opinion elsewhere
- 39. i have no experience of this
- 40. Honestly
- 41. Factually
- 42. factual account in pt notes
- 43. DON'T HAPPEN
- 44. Documented in the MDT record, discussed with the patient
- 45. Documented in patient case notes
- 46. dk
- 47. discussion with patient re different opinions/options
- 48. Clearly, but with explicit statement that the primary clinician looking after the patient will make the final decision following discussion with the patient. The MDT is there to advise, not tell the patient what to do. It is perfectly acceptable,

particularly where level one evidence is not present for there to be disagreement between consultants about the best management for an indvidual case. as long as the situation is presented carefully and clearly to the patient, this will allow for an informed decision.

- 49. clearly in the notes with the proportions clearly documented together with reasons for disagreement
- 50. clearly and why there is a split decision
- 51. carefully worded phrases.
- 52. by writing them down in the notes
- 53. Both treatment options views should be clearly stated with reasons for which was chosen
- 54. both opnions should be recorded as as the decision of the majority
- 55. At the end, it is the primary clinician to decide. Disagreements do not need to be recorded.
- 56. As they happen, and then if appropriate, communicated to the patient
- 57. As such
- 58. as split decisions / disagreements
- 59. As it is eg ranking treatment recommendations 1,2,3
- 60. As disagreements/split decisions.
- 61. As any other
- 62. As a disagreement with explanations
- 63. As a conclusion then discussed with the patient and represented
- 64. All options outlined and final decision left to treating clinician and patient
- 65. Accurately to reflect discussion

# Who is the best person to represent the patient's view at an MDT meeting?

114 'other' doctors responded to this question.

- 1. Whoever knows them best
- 2. Whoever knows the patient best in my case it is likleuy to be myself b-in some instances it may be the Skin CNS
- 3. who ever has had most contact with the patient
- 4. Variable, dependant on idividual who knows the case the best
- 5. usually doctor as the nurses unlikely to have seen them
- 6. usually a nurse specialist who knows patient best
- 7. treating physician on specialist nurse who has met the patient
- 8. treating doctor
- 9. thier clinician
- 10. there is no best person. nurses frequently believe they are the patients advocates but often advocate palliative care rather than treatment to patients without explaining that if the patient declines surgery / chemo that the life expectancy will be reduced
- 11. Their specialist
- Their doctor
- 13. Their consultant in conjunction with our Breast Care nurses
- 14. their consultant
- 15. their clinician
- 16. their clinican
- 17. the worker who knows them best
- 18. The physician presenting the case
- 19. the physician looking after the patient (who has met the pt)
- 20. The person who knows the patient the best and has discused treatment options with them
- 21. The patient is in no position to give an objective, unbiased and professional opinion about their case. It is not as if one is discussing whether or how to mend your car the discussions should be dispassionate and include all the facts, unpleasant of otherwise, in order not to restrict either thinking or inhibit frank discussion. A clinician must represent the patient and his/her views
- 22. The patient
- 23. The patient
- 24. The patient
- 25. The one who knows them best
- 26. the members
- 27. The key worker
- 28. The healthcare professional who knows them best
- 29. The doctor who has met the patient and discussed their wishes with them
- 30. the doctor
- 31. The coordinator/Nurse specilaist.
- 32. The consultant who is primarily looking after the patient
- 33. The consultant and breast care nurse together
- 34. The clinician who saw them
- 35. The clinician who has sought to find out what their views are
- 36. the clinician who has seen the patient
- 37. The clinician who has met the patient
- 38. The clinician who first assessed the patient.
- 39. The clinician that has seen them ideally they should have seen the same person on more than one occasion
- 40. The clinician involved in their care. Not practical to have patients present

- 41. The clinician in charge of the patient's case.
- 42. The clinicain who has seen the patient whether doctor or nurse
- 43. Supervising physian or cancer nurse specialist
- 44. specialist nurse
- 45. specialist nurse
- 46. Someone who has seen the patient!
- 47. responsible clinician / pall med nurse/doc at our mdt
- 48. Referring clinician or Cancer nurse Specialist
- 49. The options should be discussed and then discussed with the patient. This avoids both false hope and premature gloom.
- 50. Probably the doctor who has seen the patient.
- 51. Physician who saw patient or the specialist nurse
- 52. Physician who has seen the patient, taken a history, examined them properly and has they full previous records.
- 53. Physician who asks for patient to be presented to meeting
- 54. Physician or specialist nurse
- 55. physician or other specialist who has seen the patient
- 56. person treating them or cancer nurse specialist
- 57. Patients consultant with help from nurse specialist
- 58. PAtients Consultant
- 59. Patient's lead physician
- 60. Patient's clinician or nurse.
- 61. often if clinical nurse specialist has seen the patient
- 62. nurses
- 63. nurse specialist
- 64. nurse specialist
- 65. nurse
- 66. No patient should be discussed unless known to soemone at the MDT. The decision is then to "offer" treatment to the patient, not to impose it on them after.
- 67. MDT coordinator
- 68. lung cancer specialist nurse
- 69. Key worker
- 70. key worker
- 71. key worker
- 72. key worker
- 73. Key Named Worker
- 74. Key clinician involved
- 75. Ideally the physician with responsibility for their care.
- 76. His/her initial treating doctor
- 77. health care worker who has discussed patient views with patient
- 78. experienced clinician who has met the patient and family
- 79. Dr directly dealing with the patient or specialist nurse
- 80. Doctor who cares for patient
- 81. consultant who looks after the patient and clinical nurse specialist
- 82. Consultant responsible who has met the patient previously.
- 83. consultant or team mmeber
- 84. Consultant or Clinical Nurse Specialist
- 85. consultant looking after patient
- 86. CNS or consultant patient is under
- 87. CNS / Consultant
- 88. CNS
- 89. CNS
- 90. CLINICIAN(DOCTOR OR NURSE)
- 91. Clinician who has met the patient and the specialist nurse
- 92. clinician who assessed patient

- 93. Clinician seeing or key worker (nurse)
- 94. clinician responsible
- 95. clinician or specialist nurse that has met the patient
- 96. Clinician or nurse involved in case.
- 97. clinician incharge at the point of discussion is pts best advocate
- 98. clinician in charge of their case
- 99. Clinician directly involved in patient care
- 100. clinician and nurse specialist looking after the patient
- 101. Clinician and cancer nurse specialist
- 102. clinical nurse specialists
- 103. Clinicain in charge of case
- 104. CLIN NURSE SPECIALIST
- 105. Cancer Nurse specialist, or doctor managing the case.
- 106. Cancer nurse specialist (key worker)
- 107. Cancer Nurse specialist
- 108. Cancer nurse specialist
- 109. BREAST CARE NURSES
- 110. Attending Physician/MDT coordinator
- 111. Any who knows patient
- 112. all those that have met the patient or the patient themself
- 113. a team member who has seen them
- 114. a clinician who has met the patient and is aware of their views in practice often a CNS

# Who should be responsible for communicating the treatment recommendations to the patient?

110 'other' doctors responded to this question. 9 'other doctors' referred to the answer they had given to the previous open question (Q32).

- 1. Whichever medical member of the team meets the patient next after the meeting.
- 2. Usually either the consultant physician or the nurse specialist if pre-agreed with the patient.
- 3. Usually a doctor or clinical nurse specialist
- 4. Treating Dr or Cancer Nurse specialist
- 5. treating doctor
- 6. This could be a nurse specialist or their consultant.
- 7. Their doctor
- 8. their consultant
- 9. their clinician
- 10. their clinician
- 11. The responsible clinician
- 12. The primary clnician or specailsits nurse
- 13. the physician who knows the patient
- 14. The person who sees them next in cliic in my case it is likely to be me
- The person delivering the treatment sometimes the one referring patient to the MDT
- 16. The MDT coordinator should inform the GP and the patient should be seen again in clinic
- 17. the key worker is ideal
- 18. The Healthcare professinal who is able to fully answer any questions the patient has
- 19. The doctor.
- 20. The Doctor

- 21. The doctor
- 22. the doctor
- 23. the doctor
- 24. The diagnostician or the clinician initiating treatment
- 25. the core team member who has contact
- 26. The consultant and nurse specialist
- 27. the consultant
- 28. The clinician who knows them best and can best answer relevant questions about the recommendations
- 29. the clinician under who's care they are
- 30. The clinician that has seen them
- 31. the clinician responsible for the patient's care
- 32. the clinician primarily involved in his care
- 33. The clinician in charge of that particular treatment plan
- 34. The clinician in charge of care
- 35. the clinician
- 36. specialist nurse/consultant in charge of case
- 37. Specialist nurse or consultant
- 38. someone who has met the patient previously and is able to discus fully the recommended treatment usually the consultant or associate specialist
- 39. Referring clinician or Cancer nurse Specialist
- 40. pts clinician
- 41. Physician incharge
- 42. physician in clinic
- 43. Physician
- 44. Patients Consultant
- 45. Patient's lead physician
- 46. Patient's clinician or nurse.
- 47. nurses or key clinician
- 48. nurse specialist or consultant
- 49. nurse specialist
- 50. nurse specialist
- 51. nurse
- 52. no recomendations its an information sharing excersize
- 53. MDT coordinator AND Clinican who assessed the patient and made the MDT referral
- 54. managing medical team
- 55. lung cancer specialist nurse
- 56. local consultant/cancer nurse specialist
- 57. key worker usually clinical nurse specialist
- 58. Key worker
- 59. Key worker
- 60. Key worker
- 61. key worker
- 62. key nworker
- 63. Key Named Worker
- 64. key clinican involved
- 65. ideally the clinician who has seen the patient- otherwise the lead clinician
- 66. Ideally a core MDT member or the physician with responsibility for their care.
- 67. his/her initial treating doctor
- 68. From a legal perspective the buck stops with the consultant, until this changes it reamins so!
- 69. dr responsible for their care
- 70. Doctor who has cared for patient

- 71. Doctor managing the case
- 72. discussed at next patient contact
- 73. Depends what the decision is. Mainly CNS
- 74. Consultant responsible.
- 75. consultant or representative
- 76. Consultant of the patient
- 77. consultant is responsible, but can deligate to nurse SpR
- 78. CONSULTANT IN CHARGE OF CASE/BREAST CARE NURSE
- 79. Consultant and breast care nurse
- 80. CONSULTANT
- 81. Consultant
- 82. Consultant
- 83. Consultant
- 84. Consultant
- 85. consultant
- 86. consultant
- 87. CNS or doctor
- 88. CNS / Consultant
- 89. CNS
- 90. Clinicians responsible for their care
- 91. Clinician who has met the patient
- 92. clinician responsible
- 93. clinician or specialist nurse that has met the patient
- 94. Clinician or nurse involved in case
- 95. Clinician or deputy
- 96. clinician or cancer nurse specialist
- 97. clinician in charge of their case
- 98. Clinician directly concerned in patient care
- 99. clinician and or specialist nurse
- 100. Clinician and cancer nurse specialist
- 101. clinician / CNS who knows patient
- 102. CLINICIAN
- 103. clicnician in charge of case or spec. nurse
- 104. cancer nurse specialist
- 105. Attending Physician
- 106. As above [answer given to Q32]. If not, clinical nurse specialist
- 107. Any professional, suitably trained.
- 108. Always the doctor, unless patient has a very good relationship with nurse specialist.
- 109. a senior doctor
- 110. A relevant clinician

## Measuring MDT effectiveness/performance

## What other measures could be used to evaluate MDT performance?

32 'other' doctors responded to this question.

- 1. We do not need more measures
- 2. Usefulness
- 3. treatment plan clearly defined for every patient
- 4. Thyroid deaths are low at 1-5 years so not good FOR THAT CANCER. Patient satisfaction is very important, however a patient could be very satisfied with trreatment that was not good in the long term, therefore not useful here
- 5. The only performance indicators that matter are clinical outcomes and patient satisfaction. Everything else just adds to administrative burden and is likely to result in adverse effects of performance monitoring (gaming, fruitless controversy and the like)
- 6. the idea is to facilitate the most appropriate treatment for each patient. we are not here to facilitate time trials and political success
- 7. Reduction in the time of the patient journey
- 8. Quality of information recieved by the patients, their GP and the referring clinician.
- QUALITY OF DOCUMENTATION QUALITY OF COMMUNICATION OF OUTCOMES TO STAFF AND PATIENTS
- 10. quality of communication about treatment plans to none core members. Reduced treatment morbidity
- 11. outcomes
- 12. numbers of patients rediscussed over time following first treatment decision
- 13. Not relavent to thyroid cancer
- 14. No comment
- 15. N/A for pall med
- 16. MDT Membership satisfaction survey
- 17. Length of time discussiong patient cases
- 18. It will depend on the individual tumour type
- 19. It is not possible to generalise here for thyroid cancer for example the use of 1 7 5 year survival times as an outcome emasure is inappropriate this question is difficult to answer therefore and the results should be treated with due caution
- 20. It's very hard; probably the best way to do this is to encourage self assessment based on comprehensive staging and outcome data, supported by periodic external review. There wishes of the patient are ultimately paramount and an MDM where patients are treated with dignity and respect and achieving good clinical outcomes when benchmarked against similar MDMs is likely to be doing well
- 21. Inervention rates probably the most dynamic surrogate marker
- 22. improved survival presupposespoor performance pre mdt we provided good care pre mdt
- 23. don't know its difficult to measure. I don't think an MDT should be measured by improvements in survival rates because that is not its remit
- 24. don't know
- 25. dk
- 26. completion of national audits
- 27. Auditted pick-up and discussion of all relevant cases
- 28. Audit data
- 29. Audit changes in clinical decisions made by the MDT. Satisfaction surveys of MDT users.
- 30. attendence of core members. number of clinical incidents related to disrupted patient pathway involoving MDT. Audits and audit outcomes completed.
- 31. an honest acknowledgement of the cost

#### 32. adheranc eto local protocols

## Supporting MDTs to work effectively

#### What one thing would you change to make your MDT more effective?

71 'other' doctors responded to this question.

- 1. We need a co-ordinator and a specialist nurse
- 2. Very effective at present. Presence of MDT co-ordinator is crucial, therefore periods of annual leave, etc. need to be covered.
- 3. true acceptance that the responsibilites continue outside of the meeting
- 4. Train the chair
- 5. Timely final histopathology reports; clinically relevant and flexible targets
- 6. TIME TO DEAL WITH CASES (AVG 50-60/MEETING)
- 7. Time availability
- 8. Time
- 9. Team meeting every year/other year
- 10. surgeon present every week
- 11. Surgeon present at all meetings.
- 12. support and recognition from management
- 13. start on time
- 14. Short case summaries circulated before meeting to allow MDT members to prepare for case discussion
- 15. Senior members should not abuse more junior attendees. Maintanance of professionalism
- 16. secretarial support
- 17. relax the beaurocracy, tracking and continual professional checking that team members are obeying directives
- 18. Refreshments, tea coffee!
- 19. reduced waiting time for complex to investigations
- 20. provide more clinical staff time so that there is time to prepare and present cases properly.
- 21. Protected time so that not rushing to finish to start a clinic
- 22. PCT and medical director vocalising their clinical support of the MDT and its decisions
- 23. Pay MDT coordinator more to get high calibre individual capable of excellent job
- 24. one site joint MDT
- 25. NO it FAILURE
- 26. More time.
- 27. more time per case
- 28. More time for the chair to ensure he/she (as they are usually surgeons) is reliably available for the task
- 29. More time
- 30. More time
- 31. More time
- 32. More resources and managerial support.
- 33. More effective leadership
- 34. More clinical staff to do the work of looking after patients
- 35. making sure decisions on proformas at MDT meetings get into the patient notes for next consultation
- 36. Make sure that adequate time is allowed in job planning
- 37. make everyone listen and stick to point
- 38. Its timing in relation to clinics (in the morning with clinics in the afternoon rather than occurring in the afternoon after the clinics)

- 39. IT database
- 40. is fine frm my point of view
- 41. Incentivise people to turn up. Sticky buns? Free tea and coffee?
- 42. Imrove teleconferencing gulity particularly audio quality
- 43. improved documentation of discussion and outcome
- 44. improve videoconferencing links
- 45. improve video-conferencing facilities, improve email communications of the case summaries
- 46. If the SHA stopped messing around and sorted thoracic surgery. More resource from off site specialists
- 47. If ALL core members all the time
- 48. I'd get one or two colleagues to retire...or be given more time to manage the difficult personalities within the team
- 49. have time for feedback of decisions made at previous meeting
- 50. Have dedicated time not holding it in lunch time thus sqeezing it between clinics which means members arrive late and the MDT doesnt run to time
- 51. guaranteeing that the meeting room would be available when we arrive. the meeting before always runs over.
- 52. good data; summary before, good summary, good database
- 53. good communication to relevant doctor following discussion of their patients, often it is difficult to track down the doctor in charge
- 54. epr available
- 55. Ensure regular attendance by some core members
- 56. Ensure better attendance of extended and some core members
- 57. ensure all are prepared in advance and know patients
- 58. Encourage surgical attendance for the whole meeting
- 59. Don't know yet
- 60. core member's attitude
- 61. Consistent treatment descisions get rid of pp
- 62. case preparation
- 63. Better preparation and presentation of cases
- 64. Better organisational support
- 65. Better attendance from radiology
- 66. Aquire better access to the MDT room. Improve on existing teleconferencing facilities, and aquire a data analyst to input data according to protocols so we can make realistic conclusions about outcomes.
- 67. Amicable environment where it is readily accepted that members of the MDT may have differing views
- 68. agreed protocols
- 69. Access to IT
- 70. A committed coordinator
- 71. a better database to enable us to input the data live during the MDT

## What would help you to improve your personal contribution to the MDT?

58 'other' doctor responded to this question.

- 1. What you put in=what you get out
- 2. Time. I don't think induction is much use yet another bit of mandatory training to cram into a working week that is already too short
- 3. Time!
- 4. TIME TO RUN IT EFFECTIVELY AND CONSISTENT ATTENDANCE
- time to reflect!
- 6. Time in job plan for preparation.
- 7. time in job plan for meeting
- 8. Time
- 9. Time
- 10. time
- 11. Start a short educational talk session before the meeting,
- 12. ongoing chronic pain cover during my absences
- 13. nothing
- 14. Needs protected time for MDT in Job plan.
- 15. na
- 16. More time to visit GPs and other specialists and present what we do.
- 17. More time to prepare for meeting
- 18. more time to prepare cases, and record outcomes. clinicians are generally becoming drowned in bureaucracy a bit like the time it is taking to fill in this blessed survey.
- 19. more time to discuss patients
- 20. More time to develop it
- 21. more time to demonstrate slides of cases
- 22. More time per case.
- 23. more time in the day
- 24. More time for preparation
- 25. More time and support.
- 26. More time and assistance to prepare cases
- 27. more time
- 28. more time
- 29. More protected time
- 30. More effective MDT coordinator
- 31. More colleagues to help with the work load. Less pressure. Fewer targets. Fewer crass and elongated questionnaires to fill out.
- 32. more admin support/time to prepare
- 33. maintaining knowledge, particularly new developments
- 34. Leadership training
- 35. leadership training
- 36. Leadership and communication skills
- 37. imporved planning and role demarcation
- 38. I am not sure. More time, less rushed.
- 39. help from other collegaues
- 40. Having more time to keep up to date with developments/ evidence based recommendations in cancer care
- 41. having more time
- 42. having more allocated time rather than yet another add-on duty
- 43. given time to prepare and review decisions
- 44. given more time for this.
- 45. Fewer cases to discuss so ability to contribute to other discussions. Chair not also having to present cases

- 46. expertise
- 47. efficiency
- 48. Dont Know
- 49. Don't know yet
- 50. CPD directed at some of the techniques and treatments that lie outside my specialist sphere but are part of the treatment options that patients could be offered.
- 51. better videoconferencing links
- 52. Better resources
- 53. Being able to finish my clinic in time to get there.
- 54. An MDT is just a clinical meeting so all professionals should be well used to operating in this way. It is like an expanded ward round -and no more training for this should be needed.....
- 55. All my MDT meetings are outside working ours and contracted hours. Provision for these meetings should be made in working hours.
- 56. adequate time
- 57. Academic meetings of the MDT team members for case presentations so each member could understand better the treatments provided by team members from different specialities
- 58. ability in job plan to attend MDT occasionally

# What other types of training or tools would you find useful as an individual or team to support effective MDT working?

#### 22 'other' doctors responded to this question

- 1. What we need is the time to discuss patients and the staff and technology to prepare for the meeting and to record the discussion and decisions. We need staff withsufficient time to look at our decisions and to compare them with the actual treatment received, the survival outcomes and to see how we compare with other hospitals. We do not have personality problems with our MDT. There is much enthusiasm and expertise, what we lack is time for us and the data collectors.
- 2. visits form tratment centres to input into cases live and inform us how we are dovetailing in with thier side of treatment
- 3. the team working and this being built into the team struture would be useful
- 4. Seeing how other MDTs function.
- 5. Observe model MDTs in operation not on away days but in real time
- 6. Nothing else. MDTs are an interim tool to aid the patient pathway and change the culture from an individual to a team. Their decision is a collective opinion, not always in the presence of the full facts of the case, so it cannot be binding. Like other 'committees' in medicine (Case conferences, patients managed in ITU), the MDT is an adjunct to good practice but there must always be individual accountability to the patient, even if that changes frequently throughout the course of diagnosis and therapy
- 7. Not sure
- 8. none we are all trained professionals
- 9. None
- 10. none
- 11. No comment
- 12. Need more availablity of information from other areas as to how they run MDTs
- 13. National standards of care
- 14. Meeting of MDTs form a network to share good practice
- 15. Forum for anonymous discussion and review of cases would be useful.
- 16. external review
- 17. dunno. I doubt very much anybody would be that interested to be honest

- 18. dk
- 19. Discussion with other MDTs about how their MDT is run and possibly attending someone elses MDT
- 20. direct participation
- 21. CPD, as already happens. Training for use of improved videoconferencing, if installed
- 22. ATTENDING OTHER MDT/M'S

# Please provide details of training courses or tools you are aware of that support MDT development

- 21 'other' doctors responded to this question.
  - 1. personal and team psychometric tesing and analysis v useful
  - 2. not aware of any
  - 3. NONE!
  - 4. None known.
  - 5. None
  - 6. None
  - 7. None
  - 8. none
  - 9. none
  - 10. none
  - 11. we do not need courses . we need managerial commitment and support.
  - 12. Nil
  - 13. nil
  - 14. i do not know of any
  - 15. Don't know
  - 16. dk
  - 17. communication skills national
  - 18. Away days every 3 months seem to be the mainstay
  - 19. Advanced communication workshop,
  - 20. The colorectal MDT "training course" held at another trust and apparently compulsory was shocking. Completely surgically driven and a waste of everyone's time. It was a woefully wasted opportunity. The idea is a good one but needs to be multi-disciplinary
  - 21. Advanced communication skills course

#### **Final comments**

# Please insert any final comments or observations on the characteristics or indicators of high-performing MDTs and appropriate measures of performance

37 'other' doctors responded to this question

- 1. Whilst we have good MDTs wit excellent functioning, I am not sure they have produced better outcomes for our patients. At least in the cancer centre where I work we have always been at the forefront of good management and a lot of the work of the MDT is unnecessarily bureaucratic and time-consuming and we cannot properly analyse the data to look at outcomes.
- 2. we need a reliable way of recording changes in opinion regards imaging and pathology that result from MDT review. This is a particular problem where initial reporting occurs at a different trust from the MDT host. Waits for discussion at MDT can significantly prolong patient pathway especially when further investigations are ordered. There should be some work on how best to refer patients on to a different MDT when indicated.
- 3. Three is a danger that MDTs are becoming a way of abdicating responsibility. MDT to MDT referrals happen without anyone seeing the patient. Patients can wait 7 days for an obvious decision because no-one will take responsibility outside an MDT
- 4. This seems to be about proving to yourself that MDT are essential. I know of no published data in lung cancer that shows any benefit
- 5. The focus on cancer which tends to be realtivley straightforward to manage ahs been to the huge detriment of those with benign disease who are no longer discussed in any meaningful forum. We are simply overwhelmed with MDT's taking up more than 3 hours weekly to have time for other patient focussed meetings such as histology and Xray meetings which have simply ceased to happen. I find our MDTs which cover more than one site's activity extremely dull and I have ceased attending unless there are good reasons to go.
- 6. there are no data for the cost-benefit ratio or of the long-term consequences of a huge burden on overworked health care professionals
- 7. The LMDT in skin cancer is a lot of time and effort for the gains we make we were actually dong quite well before MDTs. I really feel that is a rubber stamping exercise with little management diffrences for the time and effort we put in. The questionairre is really more suited to SMDTs and other cancers rather than skin LMDTs
- 8. the concept of MDT has been enacted for years, long before they were formalised and politicised. Let the medicine flourish and stop all of this superfical admin, audit and time keeping
- 9. The best MDTs I have ever attended have been well organised and have had a dedicated team to discuss the cases. The chairmanship did not seem to impact highly as this was shared.
- 10. Systems where npatients are discussed nsequentially at multiple MDTs are not good for patiebts or MDT members
- 11. Preparation is the main issue, with poor preparation, wrong information emerges and the MDT stalls.
- 12. Multi-disciplinary attendance. Audit of decision changes made by MDT. Number of cases discussed. User satisfaction surveys.
- 13. More support staff required for adequate data collection. Good MDT's have sufficient staff
- 14. mdts with well planned patient lists and all information can wotrk well
- 15. MDTs should facilitate clinical practice with minimum disruption to clinical practice and the aim should be to reduce the burden of uneccessary bureaucarcy for clinicians whilst provided auditable data and clear benefit for patient care
- 16. MDTs are very important, there is no formal training, members learn on the job, there should be a national recommendation that they are important and there should

- be formal training
- 17. MDTs are in different stages of development some will be well developed others not. But would avoid overly rigid guidance one -size does not fit all because of the differences and complexities between tumour sites
- 18. MDT's are most stronly influnenced by their strongest members. MDT's with poor leadership or conflict between core members do not work as well. Improved IT and imaging speed up the process. MDT's should be held during office hours and not over breakfast or lunchtime.
- 19. I would be very interested to know if MDTs have ever been demonstrated to be useful, because sometimes I wonder. But maybe I'm just ignorant
- 20. I think patient prescence during the MDT would hinder the decision making process, and there would be serious issues with respect to patient confidenctiality for other patient son the list., If every patient attended the meedting could last all day when would we actually do ANY work?
- 21. I find the two week wait detrimental to patient care. Prior to the two week wait patients waited two days, now they wait two weeks. I think that priority should be given to local referral, and that one clinician should be involved from first visit to treatment.
- 22. I believe our MDT functions very well and have had feedbcak from other MDT attenders to support this view. I believe this is because it is well organised, led and prepared for in advance and because of the culture in the group, we work well as a team
- 23. An MDT is a very useful way of incorporating different specialist knowldege and views, facilitating discussions and ultimately a group decision with regard to complex cases (not just cancer). Nothing more, nothing less.
- 24. High performing MDTs are well organised with committed professionals
- 25. Good efficient team work with same focus in improvement of patient's care
- 26. good atmosphere excellent feedback from all team members few adjustments to treatment as reasonable baseline practice amicable resolution of differences with difficult cases represented for learning with benefit if hind sight
- 27. Effective leadership Evident expertise Reliable IT
- 28. each member of mdt should identify his /her role,and limitations ,punctuality,responsibility
- 29. Currently I find the MDT process prolongs the patient journey; increases the chance of clerical error and is plagued with inflexible irrelevant clerical targets and lack of essential final histopatholgy reporting in a reasonable time frame.
- 30. commitment professionalism punctuality managerial support
- 31. THERE IS A DIFFERENCE BETWEEN THE MDT MEETING AND THE MD TEAM; THIS QUESTIONNAIRE SEEMS TO BE ADDRESSING BOTH AT THE SAME TIME
- 32. Chairman and relationship between members is crucial
- 33. cancer standards can be counter productive when used rigidly.
- 34. As indicated, MDTs have achieved a terrific change in the culture even though the patient experience has not always improved with this. Ease of referring and an agreed approach to specific cancers are major advantages of the MDT culture but it is ultimately a committee with no direct accountability to the patient or indeed the organisation so needs to be regarded as a change agent rather than an end in itself. After all, 90% of decisions are straightforward and not requiring expensive peoples' time to nod through. But the concept of MDT has worked and the culture has changed so now is the time to move on.
- 35. Appropriate funding has not followed this process: MDT members time has been taken out of other activities (the Trust restrict the time for MDT's to prevent MDT

members being taken away from clinical work) or added to an already over full job plan (to MDT member suffers); managers do not understand what the MDT process is all about and use the personnel to chase/track targets (my MDT coordinator spends the majority of her time chasing targets rather than run and MDT). I see below that this will lead to a workshop: firstly there needs to be local managerial involvement/support and secondly this is an additional study leave day and study leave is severely restricted for clinicians. As MDT lead I am required and encouraged to go to a number of meetings and they have to be taken out of my annual study leave allowance.

- 36. allowing time in the job plan for the meetings and good efficient leadership is essential
- 37. a representative of each specialty should attend MDM with a nominated deputy to attend during holidays/sickness etc